



CHATBANKING ON WHATSAPP

70-700-222-22

LIST OF SERVICES

Liability Services

1. Add Beneficiary
2. Address Change
3. ATM Transaction Dispute
4. Change/Update of Email ID
5. Cheque Book Request
6. Issued Cheque Status
7. Cheque Stop Payment
8. Debit Card Dispute
9. Debit Card Pin Change
10. Delete Beneficiary
11. Form 15 G/H
12. Account Statement
13. Balance Enquiry
14. Recent 7 days Transactions
15. Account Summary
16. Interest Certificate
17. Mobile Number Update
18. Nomination Update
19. Non CC Dispute
20. PAN Update
21. Request Balance Certificate
22. Update ReKYC
23. UPI Dispute
24. View Account Holder Name
25. View Account Number
26. View Account Type
27. View Beneficiary
28. View Branch
29. View Hold Funds
30. View IFSC

31. View Monthly Average Balanced To Be Maintained
32. View Nominee Name
33. View Unclear Balance
34. Branch Transfer
35. Account Upgrade/Degrade
36. Aadhaar Seeding
37. Annual income declaration/AML updation

Credit Card Services

1. Apply for Insta Loan - Loan on Card
2. Apply for Jumbo Loan - Loan on Card
3. AutoPay Registration Status
4. Balance Transfer on EMI
5. Card Manage Limits
6. Limit Enhancement
7. Credit Card Statement
8. Credit Card Summary
9. Convert to EMI option
10. Apply for Credit Card
11. Credit Card Dispute
12. Credit Card Hot listing
13. Credit Card Outstanding
14. Disable ATM Usage
15. Disable Cashless Usage
16. Disable International Usage
17. Disable Online Usage
18. Disable POS Usage
19. Enable ATM Usage
20. Enable Cashless Usage
21. Enable International Usage
22. Enable Online Usage
23. Enable POS Usage
24. Loan Preclosure On Credit Card
25. Modify ATM Usage
26. Modify Cashless Usage
27. Modify Online Usage
28. Modify Pos Usage
29. Payment of Credit Card Outstanding Balance
30. Pre-Approved Credit Card Upgrade
31. Status Update
32. View Accumulated Reward Points Balance
33. View Available Credit Limit
34. View Credit Limit
35. View Last Bill Minimum Amount Due
36. View Last Bill Total Amount Due

37. View Last Statement Date
38. View Payment Due Date
39. View Redeemable Reward Points
40. View Total Credit Limit
41. View Total Outstanding Balance
42. View Unbilled Transactions
43. Credit Card Application Tracking
44. Credit Card Activation
45. Credit Card Reissuance

Loan Services

1. Apply for Gold Loan
2. Apply for Home loan
3. Apply for Loan Against Property
4. Car Loan Summary
5. Apply for Car Loan
6. Business Loan Summary
7. Apply for Business Loan
8. Car Loan Top Up
9. Apply for Consumer Durable Loan
10. Consumer Durable Loan Summary
11. Debit Card EMI
12. Enquiry on status of NOC / PDC / Welcome letter
13. Apply for FlexiPay
14. Foreclosure Request
15. Gold Loan Summary
16. Loan Account Statement
17. Loan Application Status Tracking
18. Loan Provisional Interest Certificate
19. Loans – Account Summary
20. Personal Loan Summary
21. Personal Loan Top Up
22. Apply for Personal Loan
23. Request for Closure Letter
24. Request for EMI Repayment Schedule
25. Request Interest Certificate
26. Request No Objection Letter (NOC)
27. Request Welcome Letter
28. Track No Objection Letter (NOC)
29. Two Wheeler Loan Top Up
30. Apply for Two Wheeler Loan
31. Two Wheeler Loan Summary
32. UPI Now Pay Later
33. View EMI Amount
34. View Interest Rate

35. View Loan Maturity Date
36. View Pending Overdue Amount
37. View Principle Amount Outstanding
38. View Remaining Installments
39. View Tenure of Loan
40. View Total Loan Amount

Debit Card Services

1. Debit Card Hot listing
2. Debit Card Reissuance
3. Debit Card Set/Manage Limits
4. Disable ATM Usage
5. Disable Cashless Usage
6. Disable International Usage
7. Disable Online Usage
8. Disable POS Usage
9. Enable ATM Usage
10. Enable Cashless Usage
11. Enable International Usage
12. Enable Online Usage
13. Enable POS Usage
14. Modify ATM Usage
15. Modify Cashless Usage
16. Modify Online Usage
17. Modify POS Usage
18. Debit Card Re-Dispatch Request

Deposit Services

1. FD - Account Holder Name
2. FD - Account Number
3. FD - Availed On Date
4. FD - Interest Rate
5. FD - Maturity Amount
6. FD - Maturity Date
7. FD - Maturity Instruction
8. FD - Nominee Name
9. FD - Principal Amount
10. FD - Receive Interest Instruction
11. FD - Sweep In Activation Status
12. FD - Tenure
13. FD - Transfer To Account
14. FD Summary
15. Open Fixed Deposit

16. RD summary
17. RD-Availed On Date
18. RD-EMI Amount
19. RD-Interest Rate
20. RD-Maturity Amount
21. RD-Maturity Date
22. RD-Maturity Instruction
23. RD-Nominee Name
24. RD-Principal Amount
25. RD-Tenure

Third Party Product Services

1. Life Insurance - Buy / Renew
2. GI renewal - Buy / Renew

Merchant Services

1. Additional TID
2. BQR (Bharat QR)
3. Machine Not Working
4. MPR (Merchant Payout Report)
5. New AMC/AMC
6. Paper Roll Intents
7. Reactivation of TID
8. Request of new TID

Generic Product Services

1. Apply For Demat
2. Apply For NPS
3. ATM Location
4. Branch Location
5. Cash Deposit Machine
6. Chat Banking Deregistration
7. Chat Banking Registration
8. EEG - Emerging Enterprises Group
9. Fastag Recharge
10. Fastag Registration
11. Gold Loan Branch
12. Home Loan Branch
13. Invest in Mutual Funds
14. Lockers Location
15. Payzapp Dispute

16. Download Payzapp
17. Personalized offers
18. Prepaid Card Dispute
19. Apply for SmartHub
20. Download Digital Rupee App
21. Download SKY App
22. Connect to RM
23. Pradhan Mantri Yojana (Govt. Schemes)
24. Track Forms status
25. Delivery Dispatch Status

Note

- The list of services and transactions offered by Bank's ChatBanking on WhatsApp is subject to change at any time without prior notice.

-----XXXX-----