

## Application form for Re-activation/Reissue of Credit Card

(Not applicable for Re-KYC)

**Incase of address change alone** - Please use Mycards [https://mycards.hdfcbank.com/\(Services/Manage/UpdateAddress\)](https://mycards.hdfcbank.com/(Services/Manage/UpdateAddress)) from your Mobile  
**Physical Form** - <https://www.hdfcbank.com/personal/resources/forms-centre/forms-center-personal/change-of-address> Mobile Number & Email Ids

Date: \_\_\_\_\_

Customer Name : \_\_\_\_\_

Existing Card Number

Communication Address: \_\_\_\_\_

City / State: \_\_\_\_\_ PIN: \_\_\_\_\_ Mobile No: \_\_\_\_\_

Email-ID: \_\_\_\_\_

\* Address Proof - Any one of the followings to be enclosed

The list of address and ID proof is provided below:

1. Aadhaar Card (front & back copy, mask the first 8 digits) OR E-Aadhaar

(Non DBT Consent to be submitted by customers who provide Aadhaar Card / e-Aadhaar as Address Proof) ( available in next page)

2. Driving License (front & back copy)

3. Passport (1st page & last page with address)

4. Voters ID Card (front & back copy)

5. Job card issued by NREGA duly signed by an officer of the STATE Government - along with ID Proof

6. Letter issued by National Population Register containing name and address - along with ID Proof

7. Photocopy of overseas Citizen of India (OCI) card mentioning the overseas address (For NRI Customers Only)

8. Documents issued by Govt of Foreign Jurisdiction - OCI/PIO Card, Work Resident Permit/ Social Security Card/Green Card etc (Only for Foreign Citizen holding PIO/OCI card)

Note :

- Document of proof to be self-attested by the applicant

Declaration:

I hereby request for the reissue of my HDFC Bank Credit Card and declare that the information included in this application is true and correct and that I am a Resident Indian/NRI and that I am eligible to apply for a valid card. I accept that HDFC Bank is entitled in its absolute discretion to accept or reject this application, without assigning any reason whatsoever. It is my responsibility to obtain the terms and conditions applying to the HDFC Bank Credit Card, separately and read the same. I may be bound by the terms and conditions that may be in force from time to time and use / receipt of the card shall be deemed to acceptance of those terms and conditions. I authorize HDFC Bank or its associates to verify any information or otherwise at my office / residence or to contact me / my employer / banker / credit bureau / RBI or any other source to obtain or provide any information that may be required for confirming membership requirement or maintain my account in good credit rating.

I authorize the bank to debit my credit card number mentioned above for Rs.100 / (taxes applicable) towards the re-issue of hotlisted credit card & dispatch the new credit card to the mailing address mentioned above.

Signature: \_\_\_\_\_

Date : \_\_\_\_\_

Joining / Annual Fee (if any) will be applicable as earlier. (Old Card if any will be immediately deactivated and to be destroyed by the card member discretely)

Disclaimer: In case if you have not hotlisted the card, please use our digital channels for hotlisting & Reissuance. ( **Netbanking/phonebanking/mycards**)

Please mail the form with document as mentioned above

To,

**HDFC Bank Cards Division,**

**PO Box No. 8654, Door No.94, SP,**

**Estate Bus Stand, Wavin Main Road,**

**Mogappair West, Chennai - 600058.**

# Application for Change of Contact Details using Aadhaar / e-Aadhaar for Customers not opting for DBT

To,

**The Branch Manager,** \_\_\_\_\_ **Branch.**

HDFC Bank Limited ("Bank" which term shall include its successors and assigns)

**Subject : Aadhaar- informed consent**

1. I voluntarily opt for Aadhaar OVD KYC or e-KYC or offline verification, and submit to the Bank my Aadhaar number, Virtual ID, e-Aadhaar, XML, Masked Aadhaar, Aadhaar details, demographic information, identity information, Aadhaar registered mobile number, face authentication details and/or biometric information (collectively, "Information").
2. I am informed by the Bank, that:
  - (i) Submission of Aadhaar is not mandatory, and there are alternative options for KYC and establishing identity including by way of physical KYC with officially valid documents other than Aadhaar. All options were given to me.
  - (ii) For e-KYC/authentication/offline verification, Bank will share Aadhaar number and/or biometrics with CIDR/UIDAI, and CIDR/UIDAI will share with Bank, authentication data, Aadhaar data, demographic details, registered mobile number, identity information, which shall be used for the informed purposes mentioned in 3 below.
3. I authorise and give my consent to the Bank (and its service providers), for following informed purposes:
  - (i) KYC and periodic KYC process as per the PML Act, 2002 and rules there under and RBI guidelines, or for establishing my identity, carrying out my identification, offline verification or e-KYC or Yes/No authentication, demographic or other authentication/verification/identification as may be permitted as per applicable law, for all accounts, facilities, services and relationships of/through the Bank, existing and future.
  - (ii) Collecting, sharing, storing, preserving information, maintaining records and using the information and authentication/verification/identification records: (a) for the informed purposes above, (b) as well as for regulatory and legal reporting and filings and/or (c) where required under applicable law;
  - (iii) Enabling my account for Aadhaar enabled Payment Services (AEPS);
  - (iv) Producing records and logs of the consent, information or of authentication, identification, verification etc. for evidentiary purposes including before a court of law, any authority or in arbitration.
4. I understand that the Aadhaar number and core biometrics will not be stored/ shared except as per law and for CIDR submission. I have downloaded the e-Aadhaar myself using the OTP received on my Aadhaar registered mobile number. I will not hold the Bank or its officials responsible in the event this document is not found to be in order or in case of any incorrect information provided by me.
5. The above consent and purpose of collecting Information has been explained to me in my local language.

Customer Name: \_\_\_\_\_

Signature : \_\_\_\_\_

Date: \_\_\_\_\_