

EMAIL INDEMNITY FACILITY IS NOW AVAILABLE FOR OUR NON-RESIDENT CUSTOMERS

What is an Email indemnity facility?

It is a facility where the Bank will accept and act upon your instructions (outward remittance, chequebook issuance etc., for a complete list of designated instructions, [click here](#)) via email, which the Bank would usually take only in person.

Not registered for email indemnity facility?

Here are 2 easy ways to register:

- **Scenario 1 - You have access to Rs. 600 stamp paper/Franking**
 1. Print the [Request letter](#), filled & signed by all A/c holders.
 2. Print the [Undertaking cum Indemnity Agreement](#) on Rs.600 stamp paper/franked.
 3. Send the original signed by all A/c holders to Mailbox services (<https://www.hdfcbank.com/nri-banking/mailbox-services>) OR Courier to your home branch.
- **Scenario 2 - If you DO NOT have access to Rs.600 stamp paper/Franking and want the HDFC Bank vendor to do this on your behalf**
 1. Print the [Request letter](#), filled & signed by all A/c holders.
 2. Print the [Undertaking cum Indemnity Agreement](#) and notarized the documents.
 3. Print & sign [Debit Authority Letter](#).
 4. Send the original documents signed by all A/c holders to Mailbox services (<https://www.hdfcbank.com/nri-banking/mailbox-services>)

Important points to remember:

- **Suppose you cannot visit an HDFC Bank branch in person (because you are abroad). In that case, you can have the Indemnity document notarized by a notary or consularized by Indian Embassy in the country where it is signed. Make sure to have it stamped or franked within 90 days of receiving it in India, as required by the Indian Stamp Act.**
- Email Indemnity needs to be signed by all holders, irrespective of the mode of operation in the account.
- Once your email Indemnity is updated in bank records, the Bank will accept and act on designated instructions (only) sent from your registered email id. The Bank has the right to reject any other instructions. You can only use one email to sign up for the Email Indemnity facility for your account.
- Email Indemnity will be registered at the account level and not at the customer id level. If you want to register for Email indemnity for new accounts, you will have to register again.
- If your email id changes, send us a new indemnity form signed by all account holders.

Already registered for Email Indemnity?

You don't need to send the Original signed instructions; just send the scanned copy to the Bank for processing designated requests.

Need help? Call your Relationship Manager/Branch Manager.