

How can I access my profile Page?

You can access Profile page by clicking on Hamburger option in top right corner. You will be able to see dropdown option”

How can I change my Profile Picture?

You can change your profile picture through Personal Profile Page of HDFC Bank NetBanking.
Path: Dashboard > Hamburger > My Profile > Personal > Click on upload link (below the profile pic icon).

How can I change/update my Email ID?

You can change your registered Email ID from Personal Profile Page of HDFC Bank NetBanking.
Path: Dashboard > Hamburger > My Profile > Personal > Contacts > Email ID > Change.

How can I change/update my Residence Phone number/Landline number?

You can change your residence phone number from Personal Profile Page.
Path: Log in to HDFC Bank NetBanking > Dashboard > Hamburger > My Profile > Personal > Contacts > Click on “Change” against Home Landline.

How can I change/update my Office Phone number/Landline?

You can change your Office phone number from Personal Profile Page.
Path: Log in to HDFC Bank NetBanking > Dashboard > Hamburger > Personal > My Profile > Personal > Contacts > Click on “Change” against Office Landline.

Can I create my personal user ID for login?

Yes. You can create your personalised user ID from the Profile Page.
Path: Log in to HDFC Bank NetBanking > Dashboard > Hamburger > My Profile > Personal > User Id > Create.

Where Can I view my Registered Mobile number with Bank?

You can view the registered mobile number and email ID with the bank on the Personal Profile Page.
Path: Log in to HDFC Bank NetBanking > Dashboard > Hamburger > My Profile > Contacts.

Where can I view my registered Email ID with the bank?

You can view the registered mobile number and email ID with the bank on the Personal Profile Page.
Path: Log in to HDFC Bank NetBanking > Dashboard > Hamburger > My Profile > Contacts.

How can I change / update by mailing address?

You can change your mailing address from personal Profile page.
Path: Log in to HDFC Bank NetBanking > Dashboard > Hamburger > My Profile > Contacts.

Where can I update my PAN Card?

You can update your PAN card from my personal Profile page.
Path: Log in to HDFC Bank NetBanking > Dashboard > Hamburger > My Profile > Aadhaar & PAN.

Where can I update my Aadhar Card?

Aadhaar can't be updated from HDFC Bank NetBanking. The customer is requested to visit the nearest HDFC Bank branch.

Where can I update my GSTIN?

You can update your GSTIN from my personal Profile page.
Path: Log in to HDFC Bank NetBanking > Dashboard > Hamburger > Tax Services > View/Update

GSTIN.

Where can I update my Occupation details?

You can update your Occupation details like Profession, Company Type, Source of Funds, Gross Annual Income and Residence type from personal Profile page.

Path: Log in to HDFC Bank NetBanking > Dashboard > Hamburger > My Profile > Update Occupation.

How can I view my CIBIL score?

You can request your Credit Report (CIBIL) from Personal Profile Page.

Path: Log in to HDFC Bank NetBanking > Dashboard > Hamburger > My Profile > Request CIBIL Score. (Please note that you will be charged Rs 550 by CIBIL for the report).

Where can I see my taxes paid?

You can view your tax Summary/Certificate/Report at below path:

Log in to HDFC Bank NetBanking > Dashboard > Hamburger > Tax Services > Tax Deducted at Source.

How can I get receipts of my taxes paid?

You can view and download the receipts of the taxes by visiting Income tax Portal.

How can I Change/Update my Corporate/Company Email ID?

You can't change corporate/company email by HDFC Bank NetBanking. You are requested to contact the nearest HDFC Bank branch.

How can I change my IPIN/Password of my Net Banking?

You can change your IPIN / Net Banking Password through change password transaction.

Path: Log in to HDFC Bank NetBanking > Dashboard > Hamburger > Change Password.

Can I get Alerts for my Account?

Yes. You can set customized alerts for your account from the Insta Alerts page under My Profile Page.

Path: Log in to HDFC Bank NetBanking > Dashboard > Hamburger > My Profile > Insta Alerts.