

Can I see my Credit Cards in HDFC Bank NetBanking?

You can view details of all your HDFC Bank Credit Cards on HDFC Bank NetBanking by following the below steps:

Click on Cards > Select Credit Card > Select Active Cards.

Can I see my inactive Credit Cards in HDFC Bank NetBanking?

You can view your inactive or blocked credit cards on HDFC Bank NetBanking. Simply follow the below steps:

Click on Cards > Select Credit Card > Select Inactive card.

Can I see my blocked credit card?

You can view your inactive or blocked credit cards on HDFC Bank NetBanking. Simply follow the below steps:

Click on Cards > Select Credit Card > Select Inactive card.

Can I see full credit card number?

For security reasons, the full Credit Card number is only visible on your Card. It can be seen on your physical credit card.

How can I Apply for a new Credit Card on HDFC Bank NetBanking?

You can apply for credit card via HDFC Bank NetBanking by following these steps:

Click on Cards > Select Credit Cards > Click on Apply for Credit Card under the Quick Links.

How can I block my credit card? I have lost my CC, what do I do?

You can block your credit card on HDFC Bank NetBanking following these steps:

Click on Cards > Select Credit cards > Select 'Urgent support' > Click on 'Permanent Card Block' (for the given card).

How do I close my Credit Card?

The Card member can terminate the Card membership by following this procedure.

Write to HDFC Bank requesting termination at the following address:

Manager, HDFC Bank Credit Cards, P.O Box 8654, Thiruvanmiyur P.O. Chennai – 600 041.

How to register for E-statements?

You can register for E-statements via HDFC Bank NetBanking by following these steps:

Click on Cards > Select Credit Cards > Go to 'View Summary' (for the given card) > Go to E-statement settings.

I want to register for E-statements, but I have not updated email address with the bank?

You can sign up for e-statements by updating your email address with the bank by visiting your nearest HDFC Bank branch.

How can I pay my unbilled amount?

To pay your unbilled amount on HDFC Bank NetBanking, kindly follow the path:

1. Click on Cards > Credit cards > Pay Now (for the Given Card).
2. Click on Cards > Credit cards > View Summary (for the given Card) > Pay Now.

Where can I view statements for Card transactions?

To view your Card Statements on HDFC Bank NetBanking, kindly follow the Path:

Click on Cards > Credit Cards > View Summary (for the given Card) > Unbilled Transactions.

The user can also view his billed transactions using the below paths:

1. Click on Cards > Credit Cards > Get Statement (for the given card).
2. Click on Cards > Credit Cards > View Summary (for the given Card) > Get Statement.

3. Click on Cards > Credit Cards > View Summary (for the given Card) > Past statement > Get Statement.

Where can I check my Credit Card unbilled spends?

To check or pay your unbilled amount via HDFC Bank NetBanking, kindly follow the Path:

Click on Cards > Credit cards > View Summary (for the given Card) > Unbilled Transactions.

What is an Add on card?

If you have an HDFC Bank Credit Card, you can request for an add on card for your family member or friends, if they have HDFC Bank Account.

Where can I apply for add on card?

To apply for Add-On HDFC Bank Credit Card via HDFC Bank NetBanking, follow the below path:

1. Click on Cards > Credit Cards > View Summary (for the given Card) > Add-on Cards > Request Addon Card.

2. Click on Cards > Credit Cards > View Summary (for the given Card) > Quick Links > Request for Addon cards.

How many addon cards can I apply?

You can apply for 3 addon cards per card holder from HDFC Bank NetBanking.

What is Smart EMI?

Smart EMI is the option wherein you can choose to pay your unbilled amount on EMI.

To pay your unbilled amount on EMI via HDFC Bank NetBanking, follow below path:

Click on Cards > Credit Cards > View Summary (for the given Card) > Unbilled Transactions > Select the transaction to convert to EMI.

What is process to apply for Smart EMI?

Smart EMI is the option wherein you can choose to pay your unbilled amount on EMI.

To pay your unbilled amount on EMI via HDFC Bank NetBanking, follow below path:

Click on Cards > Credit Cards > View Summary (for the given Card) > Unbilled Transactions > Select the transaction to convert to EMI.

How can I convert my unbilled amount on EMI?

Smart EMI is the option wherein you can choose to pay your unbilled amount on EMI.

To pay your unbilled amount on EMI via HDFC Bank NetBanking, follow below path:

Click on Cards > Credit Cards > View Summary (for the given Card) > Unbilled Transactions > Select the transaction to convert to EMI.

How do I take EMI on my Credit Card?

Smart EMI is the option wherein you can choose to pay your unbilled amount on EMI.

To pay your unbilled amount on EMI via HDFC Bank NetBanking, follow below path:

Click on Cards > Credit Cards > View Summary (for the given Card) > Unbilled Transactions > Select the transaction to convert to EMI.

I don't have sufficient funds to pay my full Card bill. What can I do?

Smart EMI is the option wherein you can choose to pay your unbilled amount on EMI.

To pay your unbilled amount on EMI via HDFC Bank NetBanking, follow below path:

Click on Cards > Credit Cards > View Summary (for the given Card) > Unbilled Transactions > Select the transaction to convert to EMI.

What is the process to get loan on Credit Card?

Kindly follow below process on HDFC Bank NetBanking to get Loan on your Credit Card.

1. Click on Cards > Credit Cards > View Summary (for the given Card) > Linked Loans > Apply for Loan.

2. Click on Cards > Credit Cards > View Summary (for the given Card) > Quick Links > Apply for Loan.

How can I get Insta Loan?

Insta Loan is available to eligible customers only. Kindly follow below process on HDFC Bank NetBanking to get Insta Loan on your credit card:

1. Click on Cards > Credit Cards > View Summary (for the given Card) > Linked Loans > Apply for Loan.
2. Click on Cards > Credit Cards > View Summary (for the given Card) > Quick Links > Apply for Loan.

How can I get Jumbo Loan on Credit card?

Jumbo Loan is available to eligible customer only, kindly follow below process on HDFC Bank NetBanking to get Jumbo Loan on your credit card:

1. Click on Cards > Credit Cards > View Summary (for the given Card) > Linked Loans > Apply for Loan.
2. Click on Cards > Credit Cards > View Summary (for the given Card) > Quick Links > Apply for Loan.

Can I get loan on Credit Card?

Yes, kindly follow below process on HDFC Bank NetBanking to get Loan on your Credit Card:

1. Click on Cards > Credit Cards > View Summary (for the given Card) > Linked Loans > Apply for Loan.
2. Click on Cards > Credit Cards > View Summary (for the given Card) > Quick Links > Apply for Loan.

Can I get money from my Credit Card?

Kindly follow below process to get Loan on your Credit Card via HDFC Bank NetBanking:

1. Click on Cards > Credit Cards > View Summary (for the given Card) > Linked Loans > Apply for Loan.
2. Click on Cards > Credit Cards > View Summary (for the given Card) > Quick Links > Apply for Loan.

How can I reissue my block card?

You can reissue your HDFC Bank Credit Card from HDFC Bank NetBanking by following these steps:

Click on Cards > Credit cards > Click on 'Resend now' (if reissue option selected as no while blocking the card).

How can I set Autopay on Credit Card?

You can enable Autopay option on HDFC Bank NetBanking by following ways:

1. Click on Cards > Credit Cards > Manage Card (for the given card) > Manage Autopay.
2. Click on Cards > Credit Cards > View Summary (for the given Card) > Manage Card > Manage Autopay.

How to set Standing Instructions to pay credit card bills?

You can set Standing Instructions via HDFC Bank NetBanking by following the below steps:

1. Click on Cards > Credit Cards > Manage Card (for the given card) > Manage Autopay.
2. Click on Cards > Credit Cards > View Summary (for the given Card) > Manage Card > Manage Autopay.

How to schedule credit card bills for payment?

You can enable Autopay option on HDFC Bank NetBanking by following ways:

1. Click on Cards > Credit Cards > Manage Card (for the given card) > Manage Autopay.
2. Click on Cards > Credit Cards > View Summary (for the given Card) > Manage Card > Manage Autopay.

How to set automatic card payments?

You can enable Autopay option on HDFC Bank NetBanking by following ways:

1. Click on Cards > Credit Cards > Manage Card (for the given card) > Manage Autopay.
2. Click on Cards > Credit Cards > View Summary (for the given Card) > Manage Card > Manage Autopay.

How can I de-registered Autopay?

You can deregister your Autopay registered Credit Card online by following these steps:

1. Click on Cards > Credit Cards > Manage Card (for the given card) > Manage Autopay.
2. Click on Cards > Credit Cards > View Summary (for the given Card) > Manage Card > Manage Autopay.

How can I pay someone else's credit card bill?

If you have already added payee, then proceed to money transfer or Add Payee by following these steps on HDFC Bank NetBanking:

Click on Cards > Credit Cards > View Summary (for the given Card) > Quick Links > Pay other Credit Card bill.

How can I upgrade my credit card?

Kindly follow below path to upgrade your HDFC Bank Credit Card via HDFC Bank NetBanking:

Click on Cards > Credit Cards > View Summary (for the given Card) > Manage Cards > Upgrade Cards.

Can I use my credit card internationally?

Yes, to enable your Credit Card international usage via HDFC Bank NetBanking, you can follow these steps:

1. Click on Cards > Credit Cards > Manage Cards (for the given Card) > Cards settings > Manage Domestic and International Limits > Select 'International' tab.
2. Click on Cards > Credit Cards > View Summary (for the given Card) > Manage Cards > Cards settings > Manage Domestic and International Limits > Select 'International' tab.

How can I set international usage limit?

To set international usage limit via HDFC Bank NetBanking, kindly follow the below steps:

1. Click on Cards > Credit Cards > Manage Cards (for the given Card) > Cards settings > Manage Domestic and International Limits > select 'International' tab.
2. Click on Cards > Credit Cards > View Summary (for the given Card) > Manage Cards > Cards settings > Manage Domestic and International Limits > Select 'International' tab.

How can I change my credit card dispatch address?

You can change your address in the 'Profile' section. Your address will be updated within 72 hours in Credit card system.

I don't know my Credit Card PIN. Can I get it online?

You can request for your Credit Card PIN online from HDFC Bank NetBanking. You can also request for the Physical PIN to be sent to your mailing address by following these steps:

1. Click on Cards > Credit Cards > Set /Reset PIN (for the given cards).
2. Click on Cards > Credit Cards > View Summary (for the given cards) > Set/Reset PIN.

I forgot my Credit Card PIN. What should I do?

You can set the Credit Card PIN online via HDFC Bank NetBanking. You can also request for the Physical PIN to be sent to your mailing address by following these steps:

1. Click on Cards > Credit Cards > Set/Reset PIN (for the given cards).
2. Click on Cards > Credit Cards > View Summary (for the given cards) > Set/Reset PIN.

I have a new Credit Card, can I set PIN online?

You can set the Credit Card PIN online via HDFC Bank NetBanking. You can also request for the Physical PIN to be sent to your mailing address by following these steps:

1. Click on Cards > Credit Cards > Set/Reset PIN (for the given cards).
2. Click on Cards > Credit Cards > View Summary (for the given cards) > Set/Reset PIN.

What are my Reward Points on Credit Cards?

You can view rewards points on HDFC Bank NetBanking on the Credit Card Summary page by following these steps:

1. Click on Cards > Credit Cards > Manage Cards (for the given Card) > Rewards and Benefits > Redeem Points.
2. Click on Cards > Credit Cards > View Summary (for the given Card) > Manage Cards (for the given Card) > Rewards and Benefits > Redeem Points.

How many Points are on my Credit Card?

You can view rewards points on HDFC Bank NetBanking on the Credit Card Summary page by following these steps:

1. Click on Cards > Credit Cards > Manage Cards (for the given Card) > Rewards and Benefits > Redeem Points.
2. Click on Cards > Credit Cards > View Summary (for the given Card) > Manage Cards (for the given Card) > Rewards and Benefits > Redeem Points.

Can I get my Credit Card points redeemed?

You can view and redeem your rewards points on HDFC Bank NetBanking on the Credit Card Summary page by following these steps:

1. Click on Cards > Credit Cards > Manage Cards (for the given Card) > Rewards and Benefits > Redeem Points.
2. Click on Cards > Credit Cards > View Summary (for the given Card) > Manage Cards (for the given Card) > Rewards and Benefits > Redeem Points.

What is balance transfer on EMI?

Balance transfer on EMI is the feature which allows you to Pay outstanding on other bank credit cards by transferring the balance to an HDFC Bank Credit Card. Save money by switching from a higher to lower EMIs.

Log in to HDFC Bank NetBanking > Click on Cards > Credit Cards > View Summary (for the given Card) > Quick Links > Balance Transfer on EMI.

What is pay my other credit cards bill?

Balance transfer on EMI is the feature which allows you to Pay outstanding on other bank credit cards by transferring the balance to an HDFC Bank Credit Card. Save money by switching from a higher to lower EMIs.

Log in to HDFC Bank NetBanking > Click on Cards > Credit Cards > View Summary (for the given Card) > Quick Links > Balance Transfer on EMI.

Can I pay my other bank credit card bill on EMI?

Balance transfer on EMI is the feature which allows you to Pay outstanding on other bank credit cards by transferring the balance to an HDFC Bank Credit Card. Save money by switching from a higher to lower EMIs

Log in to HDFC Bank NetBanking > Click on Cards > Credit Cards > View Summary (for the given Card) > Quick Links > Balance Transfer on EMI.

Can I pay my other Bank Credit Card bills using HDFC Bank Card?

Balance transfer on EMI is the feature which allows you to Pay outstanding on other bank credit cards by transferring the balance to an HDFC Bank Credit Card. Save money by switching from a higher to lower EMIs

Log in to HDFC Bank NetBanking > Click on Cards > Credit Cards > View Summary (for the given card) > Quick Links > Balance Transfer on EMI.

I want to use HDFC Bank Card to pay other Bank Credit Cards?

Balance transfer on EMI is the feature which allows you to Pay outstanding on other bank credit cards by transferring the balance to an HDFC Bank Credit Card. Save money by switching from a higher to lower EMIs

Log in to HDFC Bank NetBanking > Click on Cards > Credit Cards > View Summary (for the given Card) > Quick Links > Balance Transfer on EMI.