

How can I order/ request for a new cheque book online?

You can put in request for a new cheque book by following the path:

Go to 'Accounts (at the top of the screen) > Select Quick Link 'Cheque & DD Services' > Select 'Request Cheque Book'.

How many cheque book /Cheque leaves I can order?

You can order cheque book of 25 cheque leaves for a Savings accounts and for a Current account request can be raised for 25/50/75/100 leaves chequebook. The charges and leaves are accounts specific and varies accordingly. Please visit the link charges to get these details.

Where would my cheque book be delivered?

You can request cheque book at your mailing or permanent address registered with the bank. In case your latest address is not updated, you can update your mailing address online on the link-Update Address.

Can I view my cheque status on HDFC Bank NetBanking?

Yes, you can view the status of your cheque by following the path:

Log in to HDFC Bank NetBanking > Go to 'Accounts (at the top of the screen) > Select the Quick Link – 'Cheque & DD Services' > Select 'View Cheque Status'.

Can I stop my cheque payments online?

You can stop the payment of a single cheque or a series of cheques by following the paths:

Log in to HDFC Bank NetBanking > Go to 'Accounts (at the top of the screen) > Select the Quick Link – 'Cheque & DD Services' > Select 'Stop Cheque Payment'.

In the Home Screen, Click on 'Urgent Care' (scroll down) > Select 'Stop Cheque Payment'.

How much time does it take to get a new cheque book requested online?

For Indian Mailing address in Metro locations, expected delivery time is within the next 4 working days. For non-metro locations, the delivery may take up to 7-10 working days.

For Overseas Mailing address, the Cheque book will be dispatched through registered airmail within 2 working days.

What is Positive Pay request?

This additional security layer is meant to address the rising instances of cheque fraud. It is not mandatory to use this service but recommended for cheques above Rs 50,000. There is no charge levied for this service.

Is there any limit for Demand draft request?

You can request for Demand draft for up to 3 times per day only.

Can I request to deliver the Demand Draft at a different address?

Yes, you can request for delivery of Demand Draft at a new address only if you are registered to TPT (Third Party Transfer). You will be able to see an option to enter new delivery address if you are TPT Registered.

To register for TPT: Log in to HDFC Bank NetBanking > Go to 'Send Money' > Click on 'Register Now' on the banner. The banner will not be visible if user is already TPT Registered.