

Can I pay utility bills on credit card?

You can pay your utility bills through following option.

Path: Login -> Bills & Recharges

What is the process to pay other bills on credit card?

You can pay all your utility bills through following option.

Path: Login -> Bills & Recharges

Where is the option of Smart pay?

You can pay your utility bills by following option.

Path: Login -> Bills & Recharges

How can I register a Biller in HDFC Bank NetBanking?

You can register a new biller and pay bills on HDFC Bank NetBanking.

Log in to HDFC Bank NetBanking > Bills and Recharges > Pay New Bill > Select category of biller > Select biller and enter details.

How can I view my registered biller?

All the billers registered by you will be available on the Bill Pay landing page.

Log in to HDFC Bank NetBanking > Bills and Recharges >> My Bills.

How can I check the status of my Bill Payment on NetBanking?

Yes, you can view the status of your paid /scheduled bills on HDFC Bank Net Banking.

Log in to HDFC Bank NetBanking > Bills and Recharges >> Recent Bill Payments.

Can I check my old payments done through Bill pay?

Yes, you can view the history of your bill payments done through Bill pay.

Bills and Recharges >> Recent Bill Payments.

How can I stop any scheduled bill payment?

You can stop your scheduled bill payment on HDFC Bank NetBanking up to 4 days before the due date.

Log in to HDFC Bank NetBanking > Bills and Recharges > Upcoming Scheduled bills > Select the biller > Stop link.

How can I set Autopay / Standing Instruction for my bill?

You can set Autopay for your billers via several ways using BillPay.

Setup Autopay for new biller: Log in to HDFC Bank NetBanking > Bills and Recharges > Setup Smart Pay > Select the category and the biller > Enter details

Setup Autopay for already added biller: Log in to HDFC Bank NetBanking > Bills and Recharges > My Bills > Click on Enable Smart Pay on the biller > Enter details.

After Bill payment: After paying a bill click on Enable Smart Pay on bill payment receipt > Enter details.

What is the maximum bill amount I can pay using Bill Pay on HDFC Bank NetBanking?

The maximum bill amount you can pay using BillPay on HDFC Bank NetBanking is of Rs 50,00,000/-.

What is the minimum bill amount I can pay using BillPay on HDFC Bank NetBanking?

The minimum bill amount you can pay using BillPay on HDFC Bank NetBanking is Re 1/-.

How can I pay my bills on HDFC Bank NetBanking?

You can make Bill payments online:

If biller is not registered already: Log in to HDFC Bank NetBanking > Pay New Bill > Select the category of biller > Select biller, enter the details, and Pay

If biller is already registered: Log in to HDFC Bank NetBanking > Select the Biller from my Bills section and click on Pay Now button.

How can I remove/delete my biller registered online?

Log in to HDFC Bank NetBanking > Bills and Recharges > My Bills > Click on the biller which you want to delete > On manage biller page click on Delete biller under the three dots at the top right of the page.

When does my accounts get debited in case Autopay is set for my biller?

In case of Autopay of bills, account will get debited 4 days prior to the due date of the bill.

Can I set Standing Instruction (SI) for my Non HDFC Bank credit card bills on BillPay NetBanking?

You cannot set standing instruction/ Autopay for Credit card payments through BillPay.

You can set Standing Instructions for payment of your Non HDFC Bank Credit card bills using NEFT in Money transfer for a set amount.

Log in to HDFC Bank NetBanking > Pay > Money transfer > Add Payee.

What is the upper limit on the transactions for mobile recharge?

The upper limit per mobile recharge transaction is Rs. 1,000/- (daily).

What is the upper limit on the transactions for DTH recharge?

The upper limit on DTH recharge transaction is Rs. 12,500/-.

I've paid my bill. When will my account be debited, and when will the utility service get my payment?

When you make a payment for a biller on BillPay, your selected bank account or Debit Card or Credit Card will be debited and updation of the payment at the biller's end may take 3 to 6 working days.

What are the categories of billers can I choose under BillPay?

You can pay your bills for the following categories - Electricity, Gas, Mobile, Landline, Water, Broadband, Tax, Donation, Insurance, Credit Card, Subscriptions, FASTag and Mutual Funds etc. under NetBanking.

Can I enable Standing Instruction for Mobile Prepaid billers?

No. Standing Instruction (SI) cannot be enabled for prepaid mobile recharges.