

How can I update my profile picture?

To change your profile picture in the HDFC Bank App, simply go to your Profile Page. Here's how:
Login > Menu (profile picture on the top-left corner) > 'My Profile'.

How do I remove a Customer ID?

You can remove a Customer ID from the Profile Landing page in the HDFC Bank App. This is how to go about it:

Login > Menu (profile picture on the top-left corner) > 'My Profile' > View Cust ID > 'Remove Cust ID'

How do I add a new Customer ID?

If you want to log in to the HDFC Bank App with a different Customer ID, simply follow these steps:

Open the app > Find the Customer ID dropdown > 'Add'

To login with another Customer ID while you are logged in with yours, here's what to do:

Login > Menu (profile picture on the top-left corner) > 'My Profile' > 'Add Customer ID'

We'll log you out of the app and take you to a registration page.

How do I add a new Nominee to my Savings or Current Account?

To add a nominee to your Savings or Current Account in the HDFC Bank App, follow this:

Login > Menu (profile picture on the top-left corner) > 'My Relationships' > 'Accounts' > Select the specific account> 'Add/ Manage Nominee'

How many Nominees can I add to my Savings or Current account?

You can add one nominee each to your Savings Account and Current Account.

What is a Primary Account in the HDFC Bank App?

In the HDFC Bank App, your primary account is the default one used for debit transactions like money transfer, bill payments, etc.

Setting it up is optional. However, you can change it anytime from the Account details screen of the HDFC Bank App. Here's how:

Login > Menu (profile picture on the top-left corner) > 'My Relationship' > 'Accounts' > 'Change Primary Account'.

How do I change my Primary Account?

It's very easy. To change your primary account, go to your HDFC Bank App and follow these steps:

Login > Menu (profile picture on the top-left corner) > 'My Relationship' > 'Accounts' > 'Change Primary Account'.

How do I change the language on my HDFC Bank App?

Sure, here's how to change language on your HDFC Bank App:

Login > Menu (profile picture on the top-left corner) > 'Change Language' (under 'Preferences')

How do I reset/change my mPIN?

To change or reset your mPIN in the HDFC Bank App, follow this:

Login > Menu (profile picture on the top-left corner) > 'Reset mPIN' (under 'Urgent Support')

How do I change the HDFC Bank App theme?

You can easily personalise the HDFC Bank App by changing the theme. Here's how:

Login > Menu (profile picture on the top-left corner) > 'Change Theme' (under 'Preferences')

How do I enable or disable Insta Alerts?

You can easily enable or disable Insta Alerts on your HDFC Bank App. Here's how:
Login > Menu (profile picture on the top-left corner) > 'Insta Alert' (under 'Preferences')

How do I change the pre-login screen?

To change the pre-login screen of your HDFC Bank App, follow these steps:

Login > Menu (profile picture on the top-left corner) > 'Login Screen' (under 'Preferences')

How do I enable or disable biometrics?

To enable or disable your Biometric for login in HDFC Bank App, follow these steps:

1. Login.
2. Tap on the Menu (profile picture on the top-left corner).
3. Click on the toggle button next to Face ID/ Finger print

Where do I find HDFC Bank ChatBanking on WhatsApp?

The HDFC Bank ChatBanking number is 7070022222. Simply add it to your contacts and send us a 'Hi' over WhatsApp.

To find it in the HDFC Bank App, follow these steps:

Login > Menu (profile picture on the top-left corner) > 'Reach Us' > 'WhatsApp'

Where do I find the HDFC Bank toll-free number?

The HDFC Bank toll-free customer service number is 1800 202 6161.

To find it in the HDFC Bank App, follow these steps:

Login > Menu (profile picture on the top-left corner) > 'Reach Us' > 'Contact Us'

How do I find the location of my nearest HDFC Bank Branch?

Please use the Branch Locator in the HDFC Bank App to find your nearest branch. Here's how:

Login > Menu (profile picture on the top-left corner) > 'Reach Us' > 'Branch Locator'

What is the current HDFC Bank App version?

To check the current version details of the HDFC Bank App, follow these steps:

Login > Menu (profile picture on the top-left corner) > App Version (at the bottom of the screen)

Where do I find my personal or KYC details?

To find your securely saved personal and KYC details in the HDFC Bank App, follow these steps:

Login > Menu (profile picture on the top-left) > 'My Profile'