

How can I send money via NEFT?

To send money via NEFT using the HDFC Bank App, please register for Third-Party Transfer and add a payee.

Once that's done, you can follow any of the following ways after logging into the app:

1. Enter Name, Account/Mobile no. or UPI ID (in the text input box under 'Payment Center') > Select the specific Payee > 'Pay Now'
2. 'Manage Payee' (under 'Payment Center') > Tap on the three dots (beside your specific payee) > 'Send Money Now'.
3. Tap on the 'Enter Name, Account/Mobile no. or UPI ID' (text input box under 'Payment Center') > 'Favourites' > Select the specific Payee (from the list of favoured payees) > 'Pay Now'

How can I send money via RTGS?

To send money via RTGS, please register for Third-Party Transfer and add a payee.

Once that's done, you can follow any of the following ways after logging into the app:

1. Enter Name, Account/Mobile no. or UPI ID (in the text input box under 'Payment Center') > Select the specific Payee > 'Pay Now'
2. 'Manage Payee' (under 'Payment Center') > Tap on the three dots (beside your specific payee) > 'Send Money Now'.
3. Tap on the 'Enter Name, Account/Mobile no. or UPI ID' (text input box under 'Payment Center') > 'Favourites' > Select the specific Payee (from the list of favoured payees) > 'Pay Now'

How can I send money via IMPS?

To send money via IMPS, please register for Third-Party Transfer and add a payee.

Once that's done, you can follow any of the following ways after logging into the app:

1. Enter Name, Account/Mobile no. or UPI ID (in the text input box under 'Payment Center') > Select the specific Payee > 'Pay Now'
2. 'Manage Payee' (under 'Payment Center') > Tap on the three dots (beside your specific payee) > 'Send Money Now'.
3. Tap on the 'Enter Name, Account/Mobile no. or UPI ID' (text input box under 'Payment Center') > 'Favourites' > Select the specific Payee (from the list of favoured payees) > 'Pay Now'

How can I send money to other payees who have HDFC Bank accounts?

To send money to other payees having an HDFC Bank account, you need to use the 'Within HDFC Bank' payment method.

Firstly, please register for Third-Party Transfer and add the payee mentioned above.

Once that's done, you can follow any of the following ways after logging into the app:

1. Enter Name, Account/Mobile no. or UPI ID (in the text input box under 'Payment Center') > Select the specific Payee > 'Pay Now'
2. 'Manage Payee' (under 'Payment Center') > Tap on the three dots (beside your specific payee) > 'Send Money Now'.
3. Tap on the 'Enter Name, Account/Mobile no. or UPI ID' (text input box under 'Payment Center') > 'Favourites' > Select the specific Payee (from the list of favoured payees) > 'Pay Now'

How can I send money to my own HDFC Bank accounts?

If you are eligible for funds transfer, this is how you can transfer money between your own HDFC Bank accounts:

Login > 'Self transfer' (under 'Payment Center'). That's it!

Are there any charges for sending money via RTGS and NEFT?

We do not charge any fees for sending money through NEFT and RTGS when done using HDFC Bank NetBanking or HDFC Bank App.

Are there any charges to send money via IMPS?

Yes, there is a nominal charge to send money via IMPS. Here are its details:

Below ₹1,000: ₹3.50 + taxes

₹1,000 to ₹1 lakh: ₹5 + taxes

Over ₹1 lakh: ₹15 + taxes

Are there any charges for senior citizens to send money via IMPS?

Yes, there is a nominal charge for senior citizens to send money via IMPS. Here are its details:

Below ₹1 lakh: ₹3 + taxes

Over ₹1 lakh: ₹10 + taxes

How soon can I send money to my newly added payee?

For a newly added payee

- Wait 30 minutes after adding a payee.

- Transfer limit: ₹50,000 in the first 24 hours.

How can I register for Funds Transfer?

It is super easy. Simply log into the HDFC Bank App and click on 'Enable Now' to complete Third-Party Transfer (TPT) registration.

How do I check the status of my transactions?

To check the status of your transactions, follow this:

Login to the HDFC Bank App > Scroll down to 'Recent Transactions'.

Where do I find the transaction history in the HDFC Bank App?

To find your transaction history, follow this:

Login > Scroll down to 'Recent Transactions'.

How can I set up a Standing Instruction (SI) through the HDFC Bank App?

To set up a standing instruction (SI) through HDFC Bank App or NetBanking, make sure you register for Third-Party Transfer (TPT) and add a payee.

Once that's done, you can follow any of the following ways after logging into the app:

For scheduling a One-Time Transfer

1. Enter Name, Account/Mobile no. or UPI ID (in the text input box under 'Payment Center') >

Select the specific Payee > 'Pay later'.

Or,

2. 'Manage Payee' (under 'Payment Center') > Tap on the three dots (beside your specific payee) > 'Schedule'.

For scheduling a recurring transfer

1. Enter Name, Account/Mobile no. or UPI ID (in the text input box under 'Payment Center') >

Select the specific Payee > 'Pay later' > Turn on the 'Do you want to repeat this transfer?' toggle.

Or,

2. 'Manage Payee' (under 'Payment Center') > Tap on the three dots (beside your specific payee) > 'Schedule' > Enter Amount & Payment Method > Turn on the 'Do you want to repeat this transfer?' toggle.

How can I schedule a one-time payment through the HDFC Bank App?

To set up a standing instruction (SI) through HDFC Bank App or NetBanking, make sure you register for Third-Party Transfer (TPT) and add a payee.

Once that's done, you can follow any of the following ways after logging into the app:

1. Enter Name, Account/Mobile no. or UPI ID (in the text input box under 'Payment Center') >

Select the specific Payee > 'Pay later'.

Or,

2. 'Manage Payee' (under 'Payment Center') > Tap on the three dots (beside your specific payee) > 'Schedule'.

Can I stop a scheduled payment?

Sorry, you can't cancel a scheduled payment using HDFC Bank App. Please use HDFC Bank NetBanking platform instead.

What does 'One-Time Transfer' mean?

One-Time Transfer is a feature that allows sending money up to ₹1 lakh to both HDFC Bank and Non-HDFC Bank accounts without adding a payee.

How can I send money without adding a payee?

It's very simple! Follow any one of these paths to send money without adding a payee:

1. Login > 'One-Time Transfer' (under 'Payment Center').

Or,

2. Login > Enter Name, Account/Mobile no. or UPI ID (in the text input box under 'Payment Center') > 'One-Time Transfer'.

How can I increase my daily money transfer limit?

In the new HDFC Bank App, we've made it very easy for you to increase your daily money transfer limit. Just follow this path:

Login > Menu (profile picture on the top-left corner) > 'Manage Limits' > 'MobileBanking & NetBanking'.

How can I decrease my daily money transfer limit?

In the new HDFC Bank App, we've made it very easy for you to decrease your daily money transfer limit. Just follow this path:

Login > Menu (profile picture on the top-left corner) > 'Manage Limits' > 'MobileBanking & NetBanking'.

What to do if my account gets debited but transaction is not successful?

We assure you your money is safe. Simply check the status of the transaction by following this path:

Login > Scroll down to 'Recent Transactions'.

If you want to write to us about the issue, follow any of these paths:

1. Login > Scroll down to 'Recent Transactions' > Select the specific transaction > Tap on the three dots (on the top-right corner) > 'Need Help?'

Or,

2. Login > Menu (profile picture on the top-left corner) > 'Reach Us' > 'Contact Us'.

Or,

3. Login > Menu (profile picture on the top-left corner) > 'Reach Us' > 'WhatsApp'.

How can I add a new payee?

To add a payee via the HDFC Bank App, simply follow any one of these paths:

1. Login > '+ New payee' (under 'Payment Center').

Or,

2. Login > Enter Name, Account/Mobile no. or UPI ID (in the text input box under 'Payment Center') > '+ New payee'.

Or,

3. Login > 'Manage Payee' > '+ New payee'.

How can I edit my payees?

You can easily edit only the nicknames of your payees. Here's how:

Login > 'Manage Payee' > Tap on the three dots (beside your specific payee) > 'Edit'.

How can I send money outside India?

You can send money outside India by logging into the HDFC Bank NetBanking platform.