

Will I get a confirmation of my payment when using BillPay?

You'll get a reference number for successful payments, and the transactions will also be in your account statement.

Will I still receive a physical bill after signing up for BillPay?

Even with BillPay, you'll still get paper bills from some companies if that's how they usually send them.

When will my bank account be debited after setting up a bill for payment through BillPay?

We will debit your bank account immediately. You may make a one-time payment, schedule a payment or set standing instructions to autopay recurring bills. Then, we'll debit your account accordingly.

Will I get an SMS confirmation once the recharge is completed using BillPay?

Once your online payment is successful, your phone will be recharged. You'll get a confirmation text within 30 minutes.

Can I pay my bills using BillPay from a city other than my registered address?

Yes, you can use HDFC Bank App to pay your bills anytime, anywhere!

Can I use BillPay to pay a bill that is not in my name?

Yes, you can register and pay bills that are not in your name.

Am I eligible to use BillPay?

You can use BillPay if you have a:

- Savings account (single, joint, or any kind)
- Sole Proprietorship current account

When will my account be debited, and when will the biller get my payment after I've paid my bill using BillPay?

Your bank account will be debited right away when you pay a bill online. It may take the biller 3 to 6 business days to update the payment on their end.

What payment options are available in BillPay?

Pay bills or recharge with your:

- Bank Account
- Linked Debit Card
- Linked Credit Card

How do I perform a first-time mobile prepaid recharge using BillPay?

For first-time mobile recharge, follow these steps:

Tap on 'BillPay' > 'Mobile Prepaid' (In the category list) > Select from Contacts or enter number manually > Confirm Operator > Enter nickname & save biller (Optional) > Select amount > Select payment method > Confirm payment.

How do I make a bill payment using BillPay for the first time?

For first-time bill payment, follow these steps:

Tap on 'BillPay' > Select the Biller Category (In the category list) > Enter details > Enter nickname & save biller (Optional) > Select payment method > Confirm payment.