

## Terms & Conditions – SmartEMI (Dial An EMI)

- To know about SmartEMI, visit [www.hdfcbank.com/smartemi](http://www.hdfcbank.com/smartemi)
- Visit [www.hdfcbank.com/faq](http://www.hdfcbank.com/faq) for steps to apply for loan in NetBanking, solution for issues while applying for loan and FAQs.
- For EMI Calculator and monthly repayment schedule including GST, visit [www.hdfcbank.com/emicalc](http://www.hdfcbank.com/emicalc)
- The loan is sanctioned at the sole discretion of HDFC Bank Ltd.
- **Processing Fee is upto Rs999 (Exclusive of GST for all loan amounts) depending on the customer's eligibility/offer details.**
- **For the First EMI, the Interest will be calculated from the loan booking date till the payment due date. This is applicable only for the First EMI of the loan, interest for the remaining EMI will be as per the statement cycle.**
- Your availing of the loan will be deemed to be your unconditional acceptance of the terms and conditions and you will be bound by the same.
- Reward points earned for any transaction, will be reversed if the transaction gets converted into SmartEMI .
- **Only Select HDFC Bank Credit Card Customers are eligible for the loan. HDFC Bank reserves the right to decide the eligibility as per internal policy and guidelines.**
- **Gold and Jewelry related transactions cannot be converted into Smart EMI due to internal policy guidelines.**
- **Transactions made under Digital Goods - Games (MCC 5816) and Video Game Arcades (MCC 7994) are not eligible for Smart EMI.**
- **Transactions more than 60 days cannot be converted into EMI**
- **Monthly payment dues will include EMI and GST on the interest amount of the EMI. This monthly payment due will be billed in the monthly statement starting from the immediate billing cycle date and be part of the Minimum Amount Due (MAD) appearing in your monthly HDFC Bank Credit Card statement. Payment of MAD is required to keep your card regular.**
- **If billed transactions are converted to Smart EMI, you are still liable to pay the Minimum Amount Due (MAD) by the payment due date.**

### Please note that

1. **EMI = Principal Amount + Interest Amount**
  2. **Monthly Loan Repayment = EMI + GST on Interest amount of EMI.**
  3. **First EMI will include interest charged for a month irrespective of the loan disbursement date.** Please refer to the Amortization schedule that will be sent after your loan is set up for details of principal amount & interest amount.
  4. **For EMI Calculator & monthly repayment schedule including GST, visit [www.hdfcbank.com/emicalc](http://www.hdfcbank.com/emicalc)**
  5. **Interest rate shown in NetBanking is per annum. In the EMI Calculator, choose Interest rate per annum and enter the interest rate shown in NetBanking.**
- The loan once approved can be cancelled within 7 days of loan booking date.
  - The loan once approved and processed can be pre-closed. In case of **pre-closure of the loan, a charge, currently 3%** of the balance principal outstanding will be applicable.
  - **Along with pre-closure charges, pro-rata interest applicable and credit card outstanding balance at the time of pre-closure have to be repaid for pre-closure of the loan.**
  - Partial pre-payment or partial closure is not permitted on this loan.

HDFC Bank reserves the right to revise the pre-closure penalty at its discretion. Additional interest if any on the principal outstanding from last statement date till date of loan pre closure need to be paid by customer.

Please access- <https://mycards.hdfcbank.com> to know the applicable loan preclosure charges and to preclose the loan, follow the below steps:

1. Click on: <https://mycards.hdfcbank.com>
2. Enter your Registered Mobile Number
3. Enter the OTP sent to this number

4. Select on Linked EMIs to view the detailed loan summary.
  5. Select the down arrow next to the loan that you wish to pre-close.
  6. Click on the Loan Pre-closure option to view the loan outstanding and preclosure charges on the subsequent screen.
  7. Select the preclosure reason as given in the drop downs/choose others if the reason is not covered in the given option. Mention the reason, if others is chosen.
  8. Click on Continue and enter the OTP sent to the registered mobile number to submit the preclosure request.
  9. Payment towards the loan preclosure outstanding and charges has to be done on the next day of preclosure only.
  10. For any queries on the above, please contact phone banking/relationship manager.
- **Processing fees will be levied during the immediate billing cycle post loan processing.**
  - **GST is applicable on the following:**
    - Interest amount of EMI on a monthly basis
    - Processing fees
    - Pre-closure charges

**Effective 1-Ju17-2017, GST is 18%, subject to change and will be applicable as per Govt. regulations**

### **Goods and Services Tax (GST)**

- The applicable GST would be dependent on place of provision (POP) and place of supply (POS). If POP and POS is in the same state then applicable GST would be CGST and SGST/UTGST else, IGST.
- GST for FEE & Charges / Interest transactions Billed on statement date will reflect in next month statement.
- GST levied will not be reversed on Any dispute on Fee & Charges / interest.
- Interest rate and processing fees confirmed at the time of applying will be applicable. The interest is calculated using the reducing balance method.
- Tenure confirmed at the time of applying cannot be changed.
- Processing fees will not be reversed under any circumstances.
- **The loan will be processed subject to available retail purchase outstanding i.e. the loan amount should be less than or equal to retail purchase outstanding amount on the credit card at the time of processing the loan request.**
- The loan amount will be blocked against the credit limit.
- If a SmartEMI transaction gets reversed by merchant or any other reason, customer needs to contact PhoneBanking and raise a request for loan cancellation within 15 days.
- If your HDFC Bank Credit Card get closed before all the installments have been charged, the loan outstanding will get debited to your card account.
- In case of default in payment of EMI on the Due date, your loan account services shall be suspended along with the related credit card and could further be terminated from further usage. Notwithstanding anything stated above, the continuation of the loan shall be at the sole discretion of the bank and outstanding will be payable to the bank on demand.
- HDFC Bank reserves the right at any time, without previous notice, to add, alter, modify, change or vary all or any of these terms and conditions or to replace wholly or in part this scheme by another offer, whether similar to the offer or not, or to withdraw it all together. You will not hold HDFC Bank responsible for, or liable for, any actions, claims, demands, losses, damages, costs, charges, expenses, which a participant may suffer, sustain or incur by the Offer. All disputes, if any, arising out of or in connection with or as a result of the Offer or otherwise relating hereto shall be subject to the exclusive jurisdiction of the competent Courts/Tribunals in Chennai only.

The terms and conditions contained in the Card Member Agreement apply over and above the terms and conditions for this Loan. In case you do not agree to any of the details above, or require any further assistance, please contact [Phone Banking](#). To know more about other loan on credit card, visit [www.hdfcbank.com/loan](http://www.hdfcbank.com/loan)



## **Terms & Condition for Offer:**

### **Eligibility for Reward Points Offer:**

- This offer is applicable only on Smart EMI.
- This offer is applicable from 15-Oct-24 to 31-Oct-24.
- Loan Amount between Rs. 60,000 to Rs. 100,000 will be eligible for 1000 Reward Points.
- Loan Amount Rs. 100,001 and above will be eligible for 2000 Reward Points.
- The rewards points will be posted by 31<sup>st</sup> January 2025.
- Customer cannot club multiple loans to reach the offer threshold value.
- The following product variants are not eligible for the offer: Indigo 6E Rewards, Indigo 6E Rewards XL, IRCTC, Marriott, Pinelabs, Equitas Excite, Equitas Elegance, Retailio, Best Price Save Max, Best Price Save Smart, Easy EMI Card.
- Loans that are canceled, pre-closed and fall outside the specified loan amount range are not eligible for the reward points offer.
- The offer is non-transferable and cannot be combined with any other offers or discounts
- The terms and conditions of the loan agreement will apply in conjunction with these offer terms.
- The bank reserves the right to modify or terminate this offer at any time without prior notice
- All decisions made by the bank regarding the eligibility will be final and binding
- Any disputes arising out of or in connection with this offer shall be subject to the exclusive jurisdiction of the courts where the bank is located
- For any queries or assistance, customers are advised to contact the bank's customer service 1800-1600 / 1800-2600