LET'S MAKE INDIA FRAUD-FREE TOGETHER

HDFC BANK

BRINGS TO YOU #FREEDOMFROMFRAUDS

PRESENTING

V FOR VIGIL AUNTY

Our friendly neighbourhood social influencer who is set on a mission to educate and save you from some of the most prevalent frauds out there.

Over 20 Lakh followers on social media

Follow her on

Scan or say 'Hi' to her on WhatsApp

729 003 0000

Search for Vigil Aunty

HDFC BANK

INDIA'S No.1 BANK

SECURE BANKING TIPS

- Never respond to e-mails, SMS, social media posts with suspicious links for lottery winnings, Reward Point redemption, CashBack expiry claim, KYC update, fake job posts.
- Avoid interactions that ask for an OTP, ATM PIN, Card CVV, Online Banking password/UPI Pin.
- Beware of calls that ask you to download third-party apps, these can gain access to your mobile device.
- Do not respond to generic e-mails from an unknown company as it could be a scam.
- SMS from HDFC Bank will only come from sender HDFCBK / HDFCBN & NEVER from a 10-digit mobile number
- Always ensure secure connections by checking for a locked padlock symbol 🔒 & https:// at the beginning of a URL in the browser window, when banking online.
- Always visit your branch if you're facing an issue.
- Links within HDFC Bank SMSs will only come from the hdfcbk.io domain.
- Report suspicious links within e-mails, SMSs, social media posts to report.phishingsite@hdfcbank.com
- Immediately report unauthorized transactions to
  · Phone banking on 1800 258 6161
  · National Cyber Crime Helpline on 1930
- HDFC Bank's transaction monitoring number is 6160 7475. Always attend calls from this number.

SECURE BANKING

Contact your local police/authorities immediately if you are being harassed via phone or e-mail offering large sums of money.