Golf Offer on HDFC Platinum Debit Card

Features:

- 4 complimentary rounds of green fees per calendar year (not more than 1 round in a single calendar month)
- 12 complimentary golf lessons per calendar year (1 lesson per calendar month)
- Discounted golf services at 50% of the green fee beyond complimentary sessions

How To Register:

- For Mastercard Cardholders - To register for a golf game/ lesson request, please call 1800-102-6263.
- For Visa Cardholders – To register for a golf game/ lesson card holder to login on https://teepassindia.thriwe.com/ (click here for Visa Golf Booking Journey and FAQ's)

For Any Service Related Issues:

- For Mastercard Cardholders
  - For any queries under this golf program, you may write to the support email mastercardindiagolf@apexlynx.net
  - All resolutions will be provided to the customer within (24-48 hours).
- For Visa Cardholders
  - For any queries under this golf program, you may write to the support email customer.care@thriwe.com or call us on 1800 208 7899.

Terms & Conditions:

- This Program offering is applicable to eligible cardholders i.e. HDFC Bank Platinum MasterCard World Debit and HDFC Bank Platinum Visa Signature Debit Cardholders who have done a spend of Rs. 10,000 and above using their Debit Card in the previous quarter.

- Spend criteria for availing complimentary Golf Benefit
  - The customer is entitled for Complimentary Golf Program on quarterly spends of ₹ 10,000 and above in previous calendar quarter on Platinum Debit Card.
  - Example: If you spend a minimum of Rs 10,000 from Jan 2025 – Mar 2025, you can enjoy complimentary Golf Game / Lesson from Apr 2025 to June 2025 and so on.
  - Spend based criteria is not a pre-requisite within 90 days of card issuance
  - Example: If the Debit card is issued in Jan'25 then the customer can avail complimentary Games and Lessons in the first quarter without meeting the spends condition for the quarter Apr'25-June'25 subject to the eligibility.
- HDFC Bank is not responsible in any way for the quality and availability of the service provided by the partner golf courses.
- HDFC Bank is not responsible for or liable for any action, claims, demands, losses, damages, cost, charges, and expenses which the client may suffer, sustain or incur including but not limited to changes or cancellations of the services provided under this program

For Mastercard Cardholders

- Complimentary/Discounted Golf is subject to availability of slots with Partner Golf Course Facilities with respect to their weekday/weekend policies.
- Post free benefits, 50% of the golf green fees will be hosted by Mastercard and the requesting Cardholder(s) would have to pay 50% of the applicable walk-in rate at the time of the confirmation of the golf game through their specific Mastercard WORLD Card(s)
- Golf booking must be made minimum 5 days and maximum 10 days in advance from the date of play/golf lesson not including the date/day of play
- All other costs and charges such as food and beverage expenses, consumables, rental of golf equipment, golf-cart (Buggy) charges, Caddy Fees etc. shall be borne by the Cardholder(s) or his/her guest(s).
- A Cardholder will not be allowed to carry forward his/her monthly entitlement of 1 (ONE) complimentary golf lesson / golf coaching to a subsequent month.
- A Cardholder may hold only one booking on a single day whether for a golf game or a golf lesson.

Minimum Flight (Player) conditions:

- Weekdays: Unless otherwise prescribed by the local club / golf course rules / seasonal rules, the minimum flight conditions for Weekday rounds of golf is a minimum of 2 (TWO) players per flight.
- Weekends/Holidays: Unless otherwise prescribed by the local club / golf course rules / seasonal rules, the minimum flight conditions for Weekend/Holiday rounds of golf are a minimum of 3 (THREE) players per flight.
- The maximum number of players per flight is 4 (FOUR) on any day.
- HDFC Bank, Mastercard and/or Contractor (Apexlynx) will not be responsible or accountable to get a Handicap Certificate issued to the benefit of any Cardholder from any Golf Clubs/ Golf Learning Centre.
- The golf Program is completely non-transferrable hence benefit will be liable only to the cardholders.

Cancellation Policy for Golf Game Bookings – Weekday

- Cancellation must be made more than 1 (ONE) day in advance prior to tee-off date, not counting the date of the confirmed booking.
- Penalty for breach of cancellation condition – Penalty equivalent to 100% of the amount of published walk-in green fees at that golf club.

Cancellation Policy for Golf Game Bookings – Weekends & Holidays

- Cancellation must be made 2 (TWO) days in advance prior to tee-off date, not counting the date of the confirmed booking.
- Penalty for breach of cancellation condition – Penalty equivalent to 100% of the amount of the published walk-in green fees at that golf club.

Cancellation Policy – Golf Lessons

- Cancellation must be made 2 (TWO) days in advance prior to golf lesson.

- Penalty for breach of cancellation condition – Penalty equivalent to 100% of the amount of published walk-in charges payable for a golf lesson at that golf club.

Please visit Mastercard World Card India Golf Program | priceless specials for complete details and terms and conditions

For Visa Cardholders

- Complimentary / Discounted Golf Program is being provided to Visa Card Holders and in no-way should be interpreted as a complimentary / discounted from the respective Golf / Service Provider
- This facility / benefit is offered to Visa card holders through "Thriwe Consulting Pvt Ltd"
- Complimentary / Discounted Golf is subject to availability of slots with Partner Golf Course Facilities.
- Only the Green Fees booked in advance by the cardholder is complimentary / Discounted. The Card member needs to pay for any additional service availed during the round as charges may be.
- Golf booking must be made 5 clear days in advance from the date of play.
- No cancellation or re-scheduling requests will be considered within 3 clear days from the date of play.
- All bookings on Public Holidays would be charged as per the weekend rates
- Access to the partner golf course facilities is only limited to the services mentioned in the program and the card members participating in this programme or their guests may not have access to the other facilities such as restaurant, swimming pool, gymnasium etc.
- Golf Program is completely non-transferrable hence benefit will be available only to the cardholders.
- The golf courses listed as part of this programmed are subject to change.

Cancellation Policy

- If cancellation would be done within 3 clear days from the date of play the card member would be fully charged and the amount would not be refunded.

Please visit https://www.visa.co.in/pay-with-visa/find-a-card/visa-signature.html for complete details and terms and conditions