



BOARDING EDGE PROGRAM

Boarding Edge Program is a complimentary service offered to HDFC Bank Regalia Gold Credit Card customers. The program allows customers to avail **any 2 complimentary benefits on upload of his / her boarding pass in a calendar quarter.**

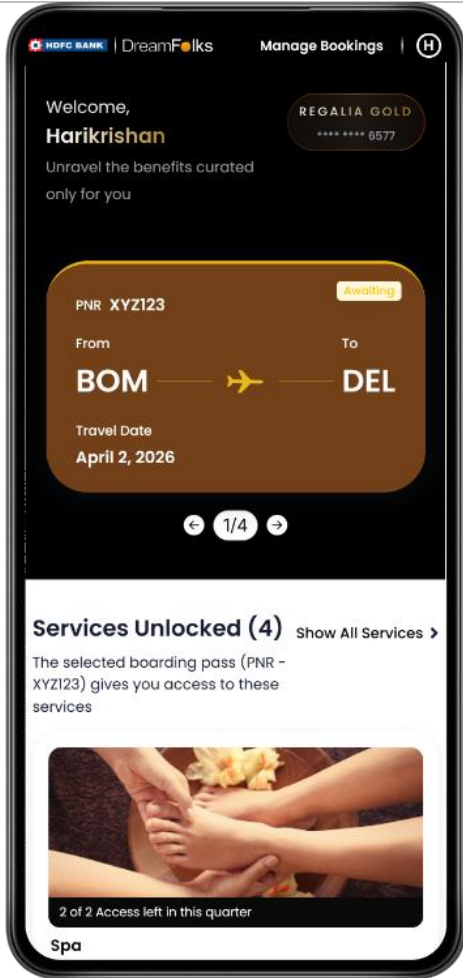
The complimentary services are – (i) Complimentary Spa at participating wellness centers; (ii) Complimentary Airport transfers via Uber ; (iii) Complimentary buffet at participating hotels / restaurants ; (iv) Complimentary room upgrades at participating hotels.

Customer Journey Terms & Conditions

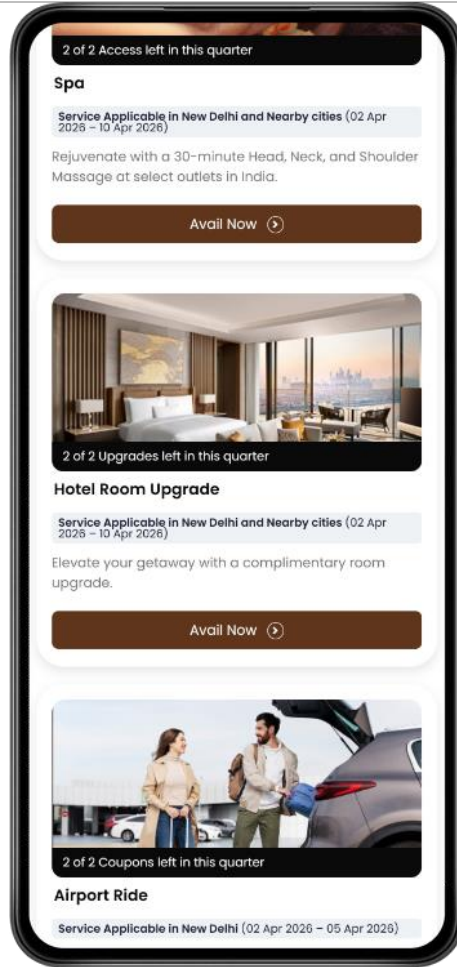
Please Login to **SmartBuy** → **Regalia Gold Benefits** → **Boarding Edge** → **Enter your email ID and Proceed**

Step 1: Click Add Boarding Pass	Step 2: Upload your Boarding Pass
<p>The screenshot shows the HDFC Bank SmartBuy app interface. At the top, it says 'Welcome, Harikrishan' and 'REGALIA GOLD'. Below this, there is a section titled 'Unlock Exclusive Benefits' with a prominent 'Start Your Journey Now' button. Underneath, there is a button labeled 'Add Boarding Pass' with a right-pointing arrow. At the bottom, there is a section titled 'Unlock Access To Premium Lifestyle' with a sub-header '2 of 2 Access left in this quarter' and an image of hands being massaged.</p>	<p>The screenshot shows the 'Add Boarding Pass' screen in the app. It provides instructions: 'You can scan the QR/Barcode or upload a clear picture of your physical/digital boarding pass. E-tickets, itineraries, or booking confirmations are not accepted. Not sure what a boarding pass looks like? View Sample'. There are two main options: 'Scan Boarding Pass' (with a QR code icon) and 'Upload Boarding Pass (PDF, JPG/PNG up to 10MB)' (with a photo icon). At the bottom, there are 'Go Back' and 'Continue' buttons.</p>

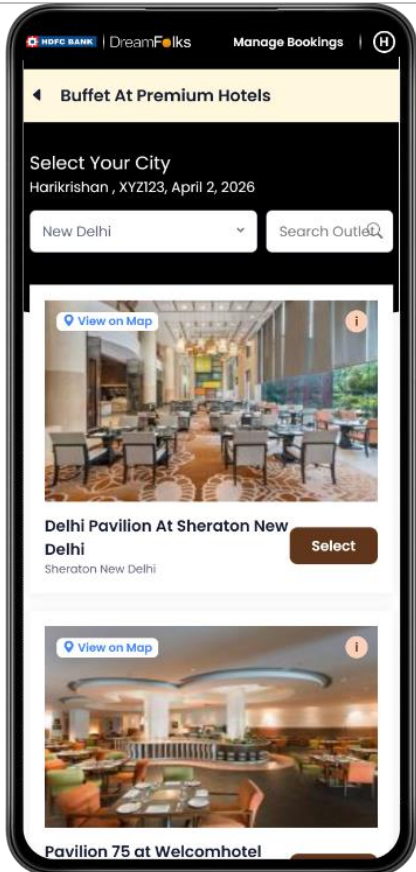
Step 3: Avail Benefit @ destination



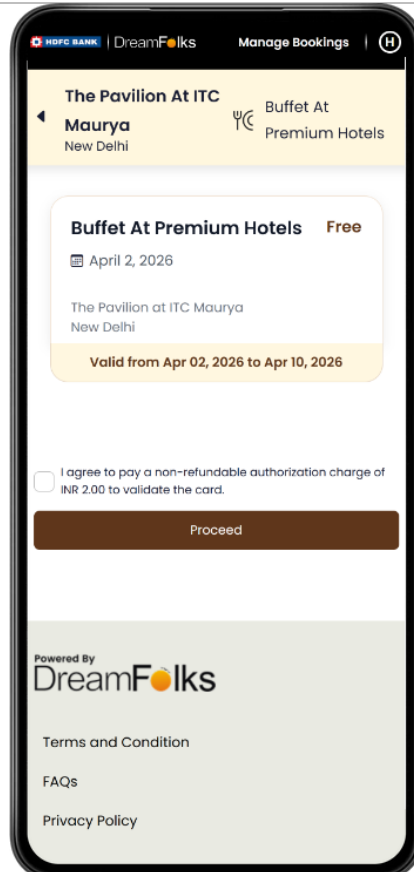
Step 4: Select the Benefit



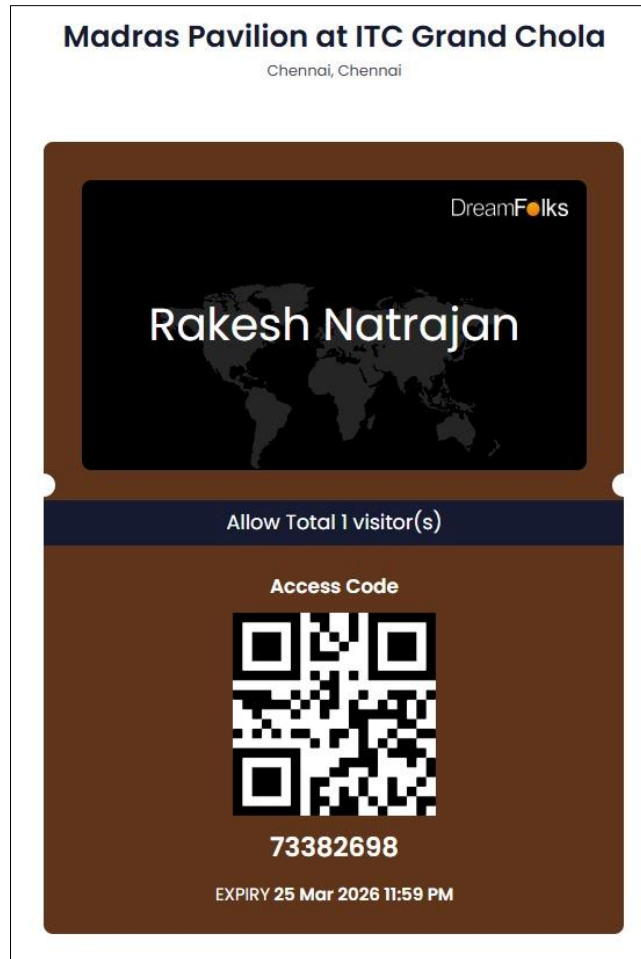
Step 5: Select the City and Property



Step 6: Confirm the Benefit



Step 7: Voucher code along with QR code will be sent to your email ID and SMS



SPENDS BASED AIRPORT LOUNGE ACCESS

Enjoy 3 domestic lounge visits per calendar quarter on spends of ₹60,000 or more in the preceding calendar quarter.

(Applicable from the calendar quarter starting 1st July 2026.) Access lounge using credit card in Jul–Sep 2026 based on spends made during Apr–Jun 2026.

Please note that on meeting the spends criteria, you can avail lounge access by swiping your credit card at the lounge. There is no voucher-based lounge access.

6 international lounge visits per year via Priority Pass continue unchanged without any spends criteria. Customer's can apply for Priority Pass by calling the HDFC Bank Phonebanking toll-free numbers 1800 1600 or 1800 2600

UPDATES ON YOUR REGALIA GOLD REWARDS, FEES & CHARGES **(Effective 15th May, 2026)**

Earlier, Base reward points of 4 Reward Points were accrued on every ₹150 spends across eligible categories. Effective 15th May, 2026, your card will accrue base reward points of **5 Reward Points** for every ₹200 spends across eligible categories. All other accelerated rewards program will continue.

Dynamic Currency Conversion (DCC) Fee

The DCC markup will be revised to 1.75% on each international transaction carried out in Indian currency (INR) at an international location, or transactions carried out in INR with merchants located in India but registered in a foreign nation.

Card Reissuance

In the event of a lost, stolen, or damaged card, the re-issuance fee covering secure processing, monitored dispatch and handling will be ₹199.

FREQUENTLY ASKED QUESTIONS

1. What is “Boarding Edge Program”?

“Boarding Edge Program Program” is a new addition to the product features of HDFC Bank Regalia Gold Credit Card where in customers get access to a host of benefits by simply uploading their boarding pass.

2. What all benefits are offered as part of “Boarding Edge Program”?

Customers get access to complimentary spa, complimentary meal, complimentary airport transfers and complimentary room upgrades.

3. How many times can I avail these benefits associated with “Boarding Edge Program”?

Customers can avail any 2 of these benefits in a calendar quarter. Example: On upload of boarding pass, customer can avail combination of one spa voucher and meal voucher / one spa and airport upgrade voucher / one spa and room upgrade voucher and so on.

4. Which location can I avail these benefits?

Customers can avail these benefits at destination location mentioned in the boarding pass. Example: On upload of boarding pass from Mumbai to Delhi, customer can avail all these services at Delhi.

5. Where can I check for these benefits?

Customers can access “Boarding Edge Program” through Regalia Gold SmartBuy portal. Login to SmartBuy → Regalia Gold Benefits → Upload Boarding Pass → Avail Benefits

6. Which Hotels can I access using the complimentary meal and room upgrade vouchers?

Sr. No.	Hotel Name	City	Basic Room Category Name
1	ITC Gardenia	Bengaluru	The Towers
2	ITC Ratnadipa	Colombo	Towers
3	ITC Grand Bharat	Gurugram	Deluxe Suite with Terrace
4	ITC Grand Central	Mumbai	Executive Club

5	ITC Grand Chola	Chennai	Executive Club
6	ITC Grand Goa Resort and Spa	Goa	Garden View Premium Room
7	ITC Kakatiya	Hyderabad	Executive Club
8	ITC Kohenur	Hyderabad	Executive Club
9	ITC Maratha	Mumbai	Executive Club
10	ITC Maurya	New Delhi	Executive Club
11	ITC Mughal	Agra	Mughal Rooms
12	ITC Narmada	Ahmedabad	Executive Club
13	ITC Rajputana	Jaipur	Executive Club
14	ITC Royal Bengal	Kolkata	Towers Exclusive
15	ITC Sonar	Kolkata	Executive Club
16	ITC Windsor	Bengaluru	The Towers
17	Sheraton New Delhi	New Delhi	Deluxe Room
18	Welcomhotel Amritsar	Amritsar	Deluxe Rooms
19	Welcomhotel Bay Island	Port Blair	Deluxe Room
20	Welcomhotel Bengaluru	Bengaluru	Deluxe Rooms
21	Welcomhotel Bhubaneswar	Bhubaneswar	Deluxe Rooms
22	Welcomhotel Coimbatore	Coimbatore	Deluxe Rooms
23	Welcomhotel Guntur	Guntur	Deluxe Room
24	Welcomhotel Vadodara	Vadodara	Corporate Rooms
25	Welcomhotel Ahmedabad	Ahmedabad	Deluxe Room
26	Welcomhotel Chail	Shimla	Deluxe Room
27	Welcomhotel Cathedral Road, Chennai	Chennai	Deluxe Room
28	Welcomhotel Delhi	New Delhi	Deluxe Room
29	Welcomhotel Visakhapatnam	Visakhapatnam	Deluxe Rooms
30	Welcomhotel Dwarka	New Delhi	Deluxe Rooms
31	Welcomhotel GST Road, Chennai	Chennai	Deluxe Room
32	Welcomhotel Manali	Manali	Luxury room
33	Welcomhotel Jabalpur	Jabalpur	Deluxe Room
34	Welcomhotel Jim Corbett	Almora	Standard Rooms
35	Welcomhotel Jodhpur	Jodhpur	Deluxe Rooms
36	Welcomhotel Katra	Katra	Standard Room
37	Welcomhote Kences Palm Beach	Chengalpattu District	Club Rooms
38	Welcomhotel Rama International	Aurangabad	Standard Rooms
39	Welcomhotel Shimla	Shimla	Deluxe Rooms
40	Welcomhotel The Savoy	Mussoorie	Deluxe Rooms
41	Welcomhotel Belagavi	Belagavi	Deluxe Room
42	Mementos by ITC Hotels Jaipur	Jaipur	Deluxe Villa
43	Mementos By ITC Hotels Ekaaya Udaipur	Udaipur	Valley View Villa
44	Storii Amoha Retreat Dharamshala	Dharamshala	Deluxe Room
45	Storii Devasom Resort & Spa	Kolkata	Deluxe Room
46	Storii Jaisalmer	Jaisalmer	Deluxe Room
47	Storii Kufri	Shimla	Deluxe Room
48	Storii Moira Riviera Goa	Bardez North Goa	Deluxe Room
49	Storii by Shanti Morada Saligao	Goa	Deluxe Room
50	Storii Manali	Manali	Deluxe Room

51	Storii The Kaba Retreat	Solan	Premium Room
52	Fortune Beach Resort ECR	Chennai	Deluxe Room
53	Fortune Select JP Cosmos Bengaluru	Bengaluru	Deluxe Room
54	Fortune Landmark Ahmedabad	Ahmedabad	Deluxe Room
55	Fortune Park Katra	Katra	Fortune Club Room
56	Fortune Park Kufri, Shimla	Shimla	Deluxe Hill View Room
57	Fortune Park Sishmo Bhubaneswar	Bhubaneswar	Fortune Club Room
58	Fortune Park Panchwati Kolkata	Kolkata	Deluxe Room
59	Fortune JP Palace Mysore	MYSORE	Deluxe Room
60	Fortune Miramar Goa	Goa	Deluxe Room
61	Fortune Park BBD Lucknow	Lucknow	Deluxe Room
62	Fortune Inn Sree Kanya Visakhapatnam	Visakhapatnam	Deluxe Room
63	Fortune Select Grand Ridge Tirupati	Tirupati	Deluxe Room
64	Fortune Valley View Manipal	Manipal	Deluxe Room
65	Fortune Pandiyan Hotel Madurai	MADURAI	Deluxe Room
66	Fortune Murali Park Vijayawada	Vijayawada	Deluxe Room
67	Fortune Avenue Jalandhar	Jalandhar	Deluxe Room
68	Fortune Select Global Gurgaon	Gurgaon	Deluxe Room
69	Fortune Park Orange Sidhrawali	Gurgaon	Deluxe Room
70	Fortune Select Exotica Navi Mumbai	Pune	Deluxe Room
71	Fortune Park LakeCity Thane	Thane	Deluxe Room
72	Fortune Park Ahmedabad	Ahmedabad	Deluxe Room
73	Fortune Park JPS Grand	Rajkot	NA
74	Fortune Select SG Highway	Ahmedabad	Deluxe Room
75	Fortune Walkway Mall Haldwani	Haldwani	Deluxe Room
76	Fortune Park Tiruppur	Tiruppur	Deluxe Room
77	Fortune Park East Delhi	New Delhi	Deluxe Room
78	Fortune Select Candolim	Candolim	Deluxe Room
79	Fortune Beachfront Puri	Puri	Deluxe Room
80	Fortune Park Palampur	Palampur	Deluxe Room
81	Fortune Pahalgam	Pahalgam	Premium Room
82	Fortune Park Dalhousie	Dalhousie	Deluxe Pine View Room
83	Fortune Khajjar	Chamba	Deluxe Room
84	Fortune Resort & Wellness Spa Bhaktapur	Bhaktapur	Deluxe Room
85	Fortune Park Pushpanjali Durgapur	Durgapur	Deluxe Room
86	Fortune Park Galaxy Vapi	Vapi	Superior Room
87	Fortune Park Dahej	Bharuch	NA
88	Fortune Park Airport Road Hubballi	Hubballi	Deluxe Rooms
89	Fortune Park JP Celestial Bengaluru	Bengaluru	Deluxe Queen
90	Fortune Inn Heritage Walk	Amritsar	Deluxe Room
91	Fortune District Centre Ghaziabad	GHAZIABAD	Deluxe Rooms
92	Fortune Park Hoshiarpur	Hoshiarpur	Deluxe Room
93	Fortune Hosur	Hosur	Deluxe Room
94	Fortune Resort Kalimpong	Kalimpong	Deluxe Room
95	Fortune Statue of Unity Ekta Nagar	Gujrat	Deluxe Room

96	Fortune Ranjit Vihar Amritsar	Amritsar	Deluxe Room
97	Fortune Park Haridwar	HARIDWAR	Deluxe Room

It is not mandatory to stay at the hotel to avail complimentary meal vouchers.

7. Which SPA can I access using these vouchers?

Sr. No.	SPA Name	City	Site/Location
1	Meghavi Wellness SPA	Gurgaon	Country Inn
2	Meghavi Wellness SPA	Hyderabad	Boulder Hills Golf and Country Club
3	Meghavi Wellness SPA	Hyderabad	Jubilee Hills
4	Meghavi Wellness SPA	Delhi	Radisson Blu Hotel
5	Meghavi Wellness SPA	Pune	Hotel Sayaji
6	Meghavi Wellness SPA	Bengaluru	DoubleTree Suites by Hilton
7	Meghavi Wellness SPA	Pune	The Corinthians Resort and Club Pune
8	Meghavi Wellness SPA	Hyderabad	Miyapur
9	Meghavi Wellness SPA	Mumbai	Novotel Mumbai Juhu
10	Meghavi Wellness SPA	Visakhapatnam	Fairfield by Marriott
11	Meghavi Wellness SPA	Bengaluru	Nexus Whitefield
12	Meghavi Wellness SPA	Chennai	Novotel Chennai OMR
13	Meghavi Wellness SPA	Hyderabad	Kukatpally
14	Meghavi Wellness SPA	Bengaluru	Holiday Inn Hotel
15	Meghavi Wellness SPA	Hyderabad	Amrutha Castle
16	Meghavi Wellness SPA	Visakhapatnam	Best Western Plus Tejvivan
17	Meghavi Wellness SPA	Hyderabad	Film Nagar
18	Meghavi Wellness SPA	Pune	Crown Plaza
19	Meghavi Wellness SPA	Chennai	Novotel Sipcot
20	Meghavi Wellness SPA	Faridabad	Radisson Blu Faridabad
21	Meghavi Wellness SPA	Hyderabad	Country Club
22	Meghavi Wellness SPA	Hyderabad	Lanco Hills
23	Meghavi Wellness SPA	Kolkata	Novotel Kolkata
24	Meghavi Wellness SPA	Bengaluru	Nexus Mall Koramangala
25	Meghavi Wellness SPA	Jaipur	Fern An Ecotel Hotel
26	Meghavi Wellness SPA	Ahmedabad	Renaissance Hotel
27	Meghavi Wellness SPA	Hyderabad	Hi Tech City
28	Meghavi Wellness SPA	Bengaluru	RG Royal Hotel
29	Meghavi Wellness SPA	Nagpur	Le Méridien
30	Meghavi Wellness SPA	Bengaluru	Woodrose Club
31	Meghavi Wellness SPA	Hyderabad	City Center Mall
32	Meghavi Wellness SPA	Pune	Amanora club
33	Meghavi Wellness SPA	Hyderabad	Daspalla Hotel
34	Meghavi Wellness SPA	Hyderabad	Gachibowli
35	Meghavi Wellness SPA	Hyderabad	Clarion Hotel
36	Meghavi Wellness SPA	Jaipur	Fern Habitat Hotel

37	Meghavi Wellness SPA	Hyderabad	Apollo UrLife
38	Meghavi Wellness SPA	Kolkata	Spring Club Kolkata
39	Meghavi Wellness SPA	Ahmedabad	The Belvedere Golf And Country Club
40	Meghavi Wellness SPA	Kanpur	The Landmark Group
41	Meghavi Wellness SPA	Mumbai	Country Club
42	Meghavi Wellness SPA	Bengaluru	Nexus Vega City
43	Meghavi Wellness SPA	Hyderabad	Novotel Shamshabad
44	Meghavi Wellness SPA	Hyderabad	Elite Hotels
45	Meghavi Wellness SPA	Visakhapatnam	Beacon Hotels
46	Meghavi Wellness SPA	Kolkata	The Stadel
47	Tathaapi Spa & Wellness	Jaipur	Nityanand Nagar
48	Tathaapi Spa & Wellness	Jaipur	Vidhyanagar
49	Tathaapi Spa & Wellness	Jaipur	Ajmer Road
50	Tathaapi Spa & Wellness	Zirakpur	Cosmo Mall
51	Tathaapi Spa & Wellness	Jhansi	Lemon Tree
52	Tathaapi Spa & Wellness	Haridwar	Hotel Clarks Safari
53	Tattva Wellness Spa	Agra	Courtyard by Marriott
54	Tattva Wellness Spa	Agra	Grand Mercure
55	Tattva Wellness Spa	Ajmer	Ananta Spa & Resorts
56	The Salai Spa By Tattva Wellness Spa	Rajsamand	Radisson Blu
57	Tattva Wellness Spa	Ernakulam	Novotel
58	Tattva Wellness Spa	Hyderabad	Le Méridien
59	Too Yoo Spa by Tattva Wellness Spa	Bengaluru	The Pride Hotel
60	Tattva Wellness Spa	Gandhidham	Radisson
61	Tattva Wellness Spa	North Goa	Amritara Aura Resort & Spa
62	Tattva Wellness Spa	North Goa	Radisson
63	Tattva Wellness Spa	North Goa	Anamiva
64	Tattva Wellness Spa	North Goa	Fairfield by Marriott
65	Tattva Wellness Spa	Kanchipuram	MGM Beach Resort
66	Tattva Wellness Spa	Belgaum	Fairfield by Marriott
67	Tattva Wellness Spa	Bengaluru	Fairfield by Marriott
68	The Spa by Tattva Wellness Spa	Hyderabad	Fairfield by Marriott
69	Tattva Wellness Spa	Rangareddy	Raichandani Square
70	Tattva Wellness Spa	Hyderabad	Thirupathi Reddy Plaza
71	Tattva Wellness Spa	Hyderabad	Marriott Executive Apartments
72	Tattva Wellness Spa	Gurugram	Radisson
73	The Spa by Tattva Wellness Spa	Gurugram	Lemon Tree Premier
74	Tattva Wellness Spa	Gurugram	Courtyard Marriott Downtown
75	Tattva Wellness Spa	North Goa	Manohar International Airport
76	Tattva Wellness Spa	Raigad	Novotel Imagica
77	Tattva Wellness Spa	Pune	Radisson Resort Gold Valley
78	Tattva Wellness Spa	Bengaluru	Hilton
79	Tattva Wellness Spa	Jodhpur	Novotel
80	Tattva Wellness Spa	Jaipur	InterContinental

81	Tattva Wellness Spa	Satara	Evershine Resort
82	Too Yoo Spa By Tattva Wellness	Jaipur	ibis
83	Tattva Wellness Spa	Mumbai	Holiday Inn
84	Tattva Wellness Spa	Navi Mumbai	Marriott Executive Apartments
85	Tattva Wellness Spa	Karjat	Radisson Blu Resort & Spa
86	Tattva Wellness Spa	Mumbai	Novotel
87	Tattva Wellness Spa	Solan	Baikunth Resort
88	Unora by Tattva Wellness Spa	Mumbai	Radisson Blu Mumbai International Airport
89	Tattva Wellness Spa	Mumbai	Radisson SV Road
90	Tattva Wellness Spa	Udhampur	Vivanta
91	Tattva Wellness Spa	Jaipur	Holiday Inn
92	Tattva Wellness Spa	Mumbai	The Shalimar Hotel
93	Tattva Wellness Spa	Mysore	Radisson Blu Plaza Hotel
94	Tattva Wellness Spa	Nainital	The Naini Retreat
95	The Spa By Tattva Wellness Spa	Jaipur	Four Points by Sheraton
96	Unwind by Tattva Wellness Spa	Nashik	Courtyard by Marriott
97	Tattva Wellness Spa	Indore	Radisson Blu
98	Tattva Wellness Spa	Bengaluru	Courtyard by Marriott
99	Tattva Wellness Spa	New Delhi	Courtyard by Marriott
100	Tattva Wellness Spa	New Delhi	City Park (KP Block)
101	Tattva Wellness Spa	Bengaluru	Hyatt Centric
102	Tattva Wellness Spa	Noida	Grand Mercure
103	Tattva Wellness Spa	Bengaluru	Radisson (Block B)
104	Vriti spa by Tattva Wellness Spa	Greater Noida	Grand Mercure (Block 3)
105	Tattva Wellness Spa	Anantnag	Crowne Plaza
106	Tattva Wellness Spa	Indore	Welcom Hotel
107	Tattva Wellness Spa	Pune	Departure Terminal
108	Tattva Wellness Spa	Pune	Courtyard Marriott
109	Tattva Wellness Spa	Pune	Four Points by Sheraton
110	Tattva Wellness Spa	Pune	Radisson Blu
111	Tattva Wellness Spa	Raipur	Club House (Hadapsar)
112	Tattva Wellness Spa	Nainital	Courtyard by Marriott
113	Tattva Wellness Spa	Nainital	The Riverview Retreat
114	Tattva Wellness Spa	Tehri Garhwal	voco
115	Tattva Wellness Spa	Srinagar	Aloha on the Ganges
116	Tattva Wellness Spa	Udaipur	Fortune Resort
117	Tattva Wellness Spa	South Goa	The Ananta
118	Tattva Wellness Spa	South Goa	Royal Orchid Beach Resort & Spa
119	Tattva Wellness Spa	East Khasi Hills	Sarovar Portico
120	Unora by Tattva Wellness Spa	Guwahati	Polo Orchid Resort
121	Tattva Wellness Spa	Guwahati	Novotel Hotel
122	Tattva Wellness Spa	Haridwar	Radisson Blu
123	Sentir By Tattva Wellness Spa	South Goa	The Haveli Hari Ganga Hotel
124	Tattva Wellness Spa	West Tripura	Courtyard by Marriott
125	Tattva Wellness Spa	Visakhapatnam	Hotel Polo Towers

126	Tattva Wellness Spa	Pimpri Chinchwad	Radisson Blu
127	Too Yoo Spa By Tattva Wellness Spa	Ahmedabad	DoubleTree by Hilton
128	Tattva Wellness Spa	Gandhinagar	Fairfield by Marriott
129	Tattva Wellness Spa	Bengaluru	Grand Mercure
130	Tattva Wellness Spa	Chennai	Novotel Prestige Hotel
131	Tattva Wellness Spa	Hyderabad	Four Points by Sheraton
132	Tattva Wellness Spa	Chennai	Marriott Hotel
133	Tattva Wellness Spa	Thiruvananthapuram	Raintree
134	Tattva Wellness Spa	Chennai	Hycinth Hotels
135	Tattva Wellness Spa	Shillong	Raintree
136	Tattva Wellness Spa	Pune	The Heritage Club – Tripura Castle
137	Tattva Wellness Spa	Gurugram	Novotel
138	Tattva Wellness Spa	Jamshedpur	Radisson Hotel
139	Tattva Wellness Spa	South Goa	Courtyard Hill Cart Road
140	Tattva Wellness Spa	Siliguri	Cloud 9 Sarovar Premiere
141	Tattva Wellness Spa	Lucknow	La Estoria (IHCL SeleQtions)
142	Tattva Wellness Spa	South Goa	Fariyas Resort
143	Tattva Wellness Spa	North Goa	Gift City Club
144	Tattva Wellness Spa	Pune	Highland Sarovar Portico
145	Tattva Wellness Spa	Gandhinagar	Trunk & Trolley
146	Tattva Wellness Spa	Sindhudurg	Hyatt Place
147	Tattva Wellness Spa	Hyderabad	Auradon – A Leisure Hotel
148	Tattva Wellness Spa	Aurangabad	Fairfield by Marriott (Satyawadi Society)
149	Tattva Wellness Spa	Dehradun	Novotel (Weikfield IT City)

Customers can avail half hour SPA session as per services offered at the outlet

8. How many vouchers can be active at a given time?

There can be only one active voucher at a given time. Customer can consume service of the active voucher and continue to avail the next voucher

9. What will happen if an active voucher is not consumed?

Customer can cancel active voucher if they're not availing the service. In case customer wants to avail a different service, customer can cancel the current voucher and avail a new voucher.

10. Is it mandatory for customers to book their flights via SmartBuy to avail "Boarding Edge Program" benefits?

No, it is not mandatory for customers to book flights or hotels via SmartBuy. Customers can avail these benefits via SmartBuy as long as they hold an active Regalia Gold credit card.

11. Can customers avail lounge access from April – June'26?

Yes, Regalia Gold customers can avail lounge access without any spends criteria till June'26. Spends from April – June'26 will be considered to avail lounge access from July 1, 2026.

Following are the Terms & Conditions pertaining to these services.

Terms & Conditions

Complimentary Room Upgrade:

- a. Complimentary room upgrade benefit is facilitated by DreamFolks in collaboration with select Participating Hotels, acting solely as an intermediary without operating, controlling, or managing any accommodation or hospitality services.
- b. All benefits and services are provided strictly on an "as-is" and "as-available" basis. DreamFolks bears no liability or responsibility for merchantability, quality, warranties, or any related issues.
- c. This Service applies exclusively to customers with a valid, confirmed Base category room booking at a Participating Hotel. Room upgrades are valid for one-day stays only and do not apply if the guest extends their booking.
- d. DreamFolks will process and approve eligibility requests within twenty-four (24) hours of submission, subject to successful validation.
- e. Customers must upload a valid boarding pass via the DreamFolks portal for eligibility validation. A QR code will be issued only upon successful verification by the DreamFolks team.
- f. For first-time users or non-flagged Customers, DreamFolks performs basic validations, including flight details from the boarding pass and confirmation that the service location matches configured itinerary rules. Valid requests generate an instant QR code/voucher displayed on-screen.
- g. All submitted documents (e.g., boarding pass) undergo post-facto verification by DreamFolks. Incorrect or forged documents result in Customer flagging, with subsequent requests routed to manual validation queues before QR code issuance.
- h. The Service is strictly limited to the destination location specified on the validated boarding pass and pre-mapped locations agreed upon by HDFC and DreamFolks. It cannot be availed at the origin airport, transit points, or any location outside the validated travel itinerary.
- i. Customers must generate a valid QR code through DreamFolks prior to hotel check-in.
- j. Participating Hotels will not entertain walk-in requests without a valid QR code.
- k. Upgrades are limited exclusively to the immediate next higher room category from Base and are subject to real-time availability at check-in.
- l. Customers with bookings in non-Base categories (including suites or premium rooms) are ineligible. No suite-level or premium upgrades are offered.
- m. At check-in, Customers must present both the valid DreamFolks-issued QR code and confirmed Base category room booking confirmation.
- n. The Service applies strictly on a per-booking, per-room basis and is non-transferable to other rooms, reservations, or individuals.
- o. If the number of guests exceeds the upgraded room's permissible limit, the Participating Hotel's terms apply, and Customers bear all extra guest charges.
- p. This Service cannot be combined with other promotions, packages, or discounts unless explicitly permitted by the Participating Hotel.
- q. The Service excludes meal plans, in-room amenities, extra beds, early check-in, late check-out, or similar privileges. Customers settle all additional services directly with the hotel.
- r. Standard hotel check-in and check-out timings apply without exception.
- s. All room upgrades are subject to availability; DreamFolks provides no guarantees on room category, availability, or delivery. Customers must fully comply with Participating Hotel policies and are solely responsible for settling incidental charges, taxes, or any extras beyond the upgrade benefit.

- t. DreamFolks assumes no responsibility or liability for the standards, quality, or adequacy of accommodation/services at Participating Hotels.
- u. DreamFolks disclaims all express or implied warranties related to the Service and is not liable for any claims, costs, losses (direct/indirect), damages, illness, theft, injury, or inconvenience arising from the Customer's stay or Service use.
- v. Service delivery is subject to force majeure events, including natural calamities, strikes, government restrictions, operational issues, or other circumstances beyond DreamFolks' or the Hotel's reasonable control.
- w. The Service is personal, non-refundable, non-transferable, and non-exchangeable—in whole or part—for cash, credits, goods, or substitutes.
- x. DreamFolks, in consensus with HDFC, reserves the right to modify the list of Participating Hotels at any time.
- y. All direct transactions, disputes, payments, additional charges, or services between Customers and Participating Hotels remain the Customer's sole risk and responsibility. DreamFolks has no involvement or liability.
- z. DreamFolks may collect and process limited Customer data (including personal information) solely to facilitate this Service, in full compliance with applicable data protection and privacy laws. Customers consent to sharing such data with service providers for fulfillment purposes.
- aa. By booking or availing the Service, Customers confirm they have read, understood, and irrevocably agree to these Terms & Conditions without limitation. Customers must also adhere to any additional terms required by the ultimate service provider (Participating Hotel).

For assistance, contact DreamFolks' 24x7 support:

Toll-free helpline (India): 1800-1234-109

Email: helpdesk@dreamfolks.com

Complimentary Buffet:

- a. DreamFolks facilitates the Buffet Service ("Service") in collaboration with select Participating Hotels, acting solely as an intermediary without operating, controlling, or managing accommodation, hospitality, or food and beverage services.
- b. Eligibility is strictly limited to actively traveling Customers. Validation requires uploading a valid boarding pass via the DreamFolks portal; a QR code issues only upon successful verification by the DreamFolks team.
- c. First-time or non-flagged Customers undergo basic validations: flight details from the boarding pass and service location matching configured itinerary rules. Valid requests generate an instant QR code/voucher displayed on-screen.
- d. All submitted documents (e.g., boarding pass) receive post-facto verification by DreamFolks. Incorrect or forged documents flag the Customer, routing future requests to manual validation queues before QR issuance.
- e. DreamFolks processes and approves eligibility requests within twenty-four (24) hours of submission, subject to successful validation.
- f. The Service is strictly limited to the destination location on the validated boarding pass and pre-mapped locations agreed by HDFC and DreamFolks. It cannot be availed at origin airports, transit points, or outside the validated itinerary.

- g. Customers must generate a valid QR code via the DreamFolks web portal before availing. Only valid QR presentations permit access; walk-ins or additional guests without QR are denied, with no claims entertained.
- h. Unused QR codes expire automatically after 3 days from the travel date if the Service is foregone.
- i. Customers must be overnight guests at the Participating Hotel; the Service excludes visitors, walk-ins, or non-staying Customers.
- j. Additional guests must inquire and pay directly at the hotel.
- k. Each Customer receives only the Participating Hotel's defined buffet under this program. No extras like beverages, special items, add-ons, or other restaurant access are included.
- l. Participating Hotels inform Customers of the specific buffet area upon successful access validation.
- m. Any additional items requested are at the Customer's sole expense, settled directly with the hotel.
- n. The Service is personal, non-refundable, non-transferable, and non-exchangeable—in whole or part—for cash, credits, goods, or substitutes.
- o. Buffet service operates exclusively during hotel-designated hours. Customers must verify availability, timings, and conditions beforehand; DreamFolks disclaims liability for unavailability or service quality issues.
- p. All benefits/services are provided "as-is/as-available"; DreamFolks bears no liability for merchantability, quality, or warranties.
- q. DreamFolks assumes no liability for: (i) meal quality, hygiene, quantity, taste, or presentation; (ii) hotel/employee conduct; (iii) Service non-availability due to occupancy, timings, or constraints; or (iv) losses, damages, injury, illness, allergies, or consequences from Service use.
- r. DreamFolks may collect/process limited Customer data (including personal information) for facilitation, in compliance with data protection laws. Customers consent to sharing with service providers for fulfillment.
- s. By availing the Service, Customers confirm they have read, understood, and irrevocably agree to these Terms without limitation. Additional hotel terms must also be followed.
- t. Special events or days at hotels may prevent Service availability.
- u. DreamFolks, with HDFC consensus, may modify Participating Hotels list at any time.
- v. Direct hotel transactions, disputes, extra payments, meal quality issues, or additional guests remain Customer's sole responsibility; DreamFolks uninvolved and unliable.

For support, contact DreamFolks' 24x7 team:

Toll-free helpline (India): 1800-1234-109

Email: helpdesk@dreamfolks.com

Complimentary Spa:

- a. DreamFolks Services Limited ("Contractor") facilitates the spa benefit ("Service"), acting solely as an intermediary without operating, owning, or managing any spas or wellness centres. All benefits/services are provided "as-is/ as-available"; DreamFolks disclaims liability for merchantability, quality, or warranties.
- b. Eligibility limited to actively traveling Customers. Validation requires uploading a valid boarding pass via the DreamFolks web-access portal; QR code issues only after DreamFolks team verification.
- c. First-time or non-flagged Customers receive instant QR code after basic validations: flight details validity and service location matching itinerary rules.

- d. Submitted documents (e.g., boarding pass) undergo post-facto checks; incorrect/forged ones flag the Customer for future manual validation queues.
- e. Eligibility requests processed and approved within 24 hours, subject to validation.
- f. Service restricted exclusively to the destination on the validated boarding pass; prohibited at origin or outside validated itinerary.
- g. Valid QR code mandatory via DreamFolks portal; only presentations allow access. Walk-ins/additional guests denied without QR; no claims entertained.
- h. Unused QR codes expire automatically after 3 days from travel date.
- i. Cannot combine with other packages, promotions, discounts, vouchers, or spa offers.
- j. Participating spas set their own operational hours, subject to change by outlets/authorities. Customers must adhere to all spa terms, conditions, and restrictions.
- k. Customers solely responsible for disclosing medical conditions, health issues, or allergies. DreamFolks/spas not liable for resulting illness, injury, reactions, or incidents.
- l. Spa staff may terminate/refuse service for intoxication, disorderly/abusive/unsafe behaviour, policy violations, or inappropriate conduct (e.g., sexual advances)—without refund. DreamFolks not responsible for such refusals.
- m. No guarantees on specific therapists, staff, or gender; allocation at spa's discretion.
- n. DreamFolks not liable for: (i) treatment quality, hygiene, safety; (ii) staff conduct/omissions; or (iii) customer/third-party losses, damages, injury, illness, or allergies.
- o. Service is personal, non-refundable, non-transferable, non-exchangeable—for cash, credits, goods, or substitutes.
- p. DreamFolks disclaims all express, implied, or statutory warranties; no liability for direct/indirect damages, costs, or expenses to maximum legal extent.
- q. DreamFolks, with HDFC consensus, may update participating outlets list anytime.
- r. Availing Service deems full, irrevocable agreement to these Terms without qualification. Additional spa terms must be followed.
- s. Spa-related disputes (pricing, quality, staff, deficiencies) resolved directly with outlet; DreamFolks uninvolved/unliable.
- t. Limited Customer data (including personal) collected/processed for facilitation per privacy laws; consent given for sharing with providers.

Support: DreamFolks 24x7 team

Toll-free (India): 1800-1234-109

Email: helpdesk@dreamfolks.com

Complimentary Airport Transfer:

- a. DreamFolks Services Limited ("Contractor") facilitates the Uber airport ride discount benefit in association with Uber, acting solely as an intermediary without owning, operating, managing, or controlling ride-hailing services. All benefits/services provided "as-is/as-available"; DreamFolks disclaims liability for merchantability, quality, or warranties.
- b. Eligible Customers receive a unique code worth INR 750 per ride, applicable only for Uber rides to/from airports in participating Indian cities.
- c. Customers must generate a valid, unique code via the DreamFolks portal to avail the Service.
- d. Code generation requires uploading a valid boarding pass on the DreamFolks portal, subject to successful validation by DreamFolks.
- e. First-time or non-flagged Customers get instant code after basic validations: flight details accuracy and service location matching itinerary rules.

- f. Submitted documents (e.g., boarding pass) undergo post-facto verification; incorrect/forged ones flag the Customer for future manual validation queues.
- g. Code value applies only against a single ride's bill.
- h. Entitlement deducts immediately upon code generation from the Customer's available benefits.
- i. Code validity (minimum 6 months) displays explicitly on the DreamFolks portal at generation; check portal for exact period.
- j. Apply code directly during Uber ride booking via Uber app or website.
- k. Code is strictly personal, non-transferable; prohibited to resell, share, duplicate, alter, exchange, or redeem for cash/credits.
- l. Service validity tied to Uber's operational availability; DreamFolks not responsible for ride availability, delays, cancellations, drivers, vehicles, behaviour, quality, pricing, or customer experiences.
- m. Uber's user policies, safety protocols, cancellation terms, and standard terms apply fully.
- n. DreamFolks not liable for personal injury, death, property damage, delays, theft, cancellations, costs, or losses during Uber use.
- o. DreamFolks disclaims all express/implied warranties, including safety, fitness, reliability, availability, or timeliness.
- p. Resold, duplicated, fraudulent, or misused codes become void without liability to DreamFolks.
- q. Using the Service deems full, irrevocable acceptance of these Terms without qualification. Additional Uber terms must be followed.
- r. Limited Customer data (including personal) collected/processed for facilitation per privacy laws; consent given for sharing with Uber.

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