

HDFC Bank Educates over 1,000 Teachers on Safe Digital Banking Practices

Mumbai, September 18, 2025: HDFC Bank, India's leading private sector Bank conducted a virtual session on safe digital banking practices, to sensitise over 1,000 teachers at schools and colleges across India.

Through this session, teachers gained valuable insights on safe digital banking practices. This initiative was aimed at helping citizens stay vigilant and protect themselves from cyber scammers.

The session included real life examples, stories and videos which helped participants understand various Modus Operandi used by fraudsters. HDFC Bank has been conducting cyber fraud awareness sessions and workshops under the secure banking initiative at various locations across the country over the past four years

The workshop covered an array of pertinent topics, offering a better understanding of digital security:

1. **Cyber Fraud Awareness:** Detailed discussions were held explaining common cyber threats like vishing, phishing, smishing, remote device access, SIM swap and UPI frauds. Discussions also focused on identifying scams which take place in the guise of investments, job offers, digital arrests, fake couriers amongst other and on methods of safeguarding against these. Real-life examples were used to deepen understanding.
1. **Secure Net-banking and Shopping Tips:** The sessions highlighted best practices for secure online transactions and tips for safe online shopping.
1. **Preventive Measures:** Attendees were guided not to divulge their sensitive bank credentials.
1. **Report Suspected Scams:** Reporting any suspicious call/message on the Chakshu portal on www.sancharsaathi.gov.in

Commenting on this Mr. Manish Agrawal, Senior Executive Vice President – Credit Intelligence and Control – HDFC Bank said, "Lack of awareness causes people to fall for cyber frauds. It is therefore essential to sensitise people, so that they do not share confidential banking data or click on unverified links. The objective of these sessions has been to equip educators with the right knowledge to navigate the online world safely".

The Bank encourages customers to be cautious and adopt safe banking habits while transacting digitally and avoid sharing their personal banking information with anyone. In case customers fall prey to online fraud, they should immediately report unauthorized transactions to the bank and get the payment mode blocked to safeguard against future losses. Customers should also

file a complaint by calling 1930 helpline number started by Ministry of Home Affairs (MHA) and submit the complaint on National Cybercrime Reporting Portal <https://cybercrime.gov.in>.

About HDFC Bank

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