

HDFC Bank Integrates with Rajasthan Revenue Portal for Seamless Tax Payments

- *Customers can pay taxes from HDFC Bank digital platforms*
 - *Facility to be powered by HDFC Bank CollectNow*

Jaipur, February 11, 2025: HDFC Bank, India's leading private sector bank, today announced that it is now live on the Rajasthan Online Government Receipts Accounting System (e-GRAS). This integration with e-GRAS, a platform for collection of tax/non-tax revenue, will enable HDFC Bank customers to pay their state government taxes and dues online through various channels of the Bank.

At the back end, the facility will be powered by HDFC Bank CollectNow, an omnichannel collections solution that seamlessly integrates online payments. The new service will enable customers to make real-time tax payments like commercial taxes (VAT, GST, professional tax), excise duties, stamp duties and registration fees, motor vehicle taxes, electricity duties, and many more. Retail and corporate customers will be able to make payments via net banking, multi-net banking, credit cards, and debit cards.

Further, customers will be able to access receipts of their tax payment transactions instantly ensuring enhanced security and reliability throughout the payment process.

To start making tax payments, registered customers simply need to visit the Rajasthan e-GRAS website and select "HDFC Bank" as a payment bank from the list of authorised banks. Once all the details are filled in and verified, customers can authenticate transactions using their credentials. Further, other banks' customers can also make their payments using multi-net banking.

Key Benefits for Customers:

- **Convenience:** HDFC Bank customers can now pay their state taxes and duties without needing to visit physical locations or dealing with multiple systems.
- **Efficiency:** Real-time payment processing ensures that tax obligations are managed swiftly, reducing delays and potential penalties.
- **Security:** As part of the Bank's commitment to protecting customer information, HDFC Bank employs robust security protocols to safeguard transactions, ensuring data privacy.



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Ms Sunali Rohra, Head – Government & Institutional Business, Start-ups, Gig Banking, HDFC Bank said, *“We are grateful to the Government of Rajasthan that has helped us facilitate seamless tax payments for our customers. We believe this integration will help increase buoyancy of revenue receipts for the state given our large customer base. Further, this digitally empowers our customers and smoothens the process of paying diverse types of applicable taxes in the state. Leveraging technology, we are pleased to enhance the overall customer experience for our patrons in Rajasthan.”*

Prateek Sharma, Senior Executive Vice President - Branch Banking Head, HDFC Bank said, *“We are delighted to partner with the Rajasthan Government on their revenue portal to offer residents a seamless and convenient way to pay their taxes. This collaboration leverages HDFC Bank’s extensive digital reach and robust payment infrastructure to simplify a crucial civic duty. This project is a step towards digitally empowering the residents of Rajasthan.”*

As on December 31st, 2024, HDFC Bank has 497 branches in Rajasthan and is present in all districts of the state. Earlier, the Bank celebrated its 25th anniversary in the state. Across the country, the Bank’s distribution network as of December 31st, 2024 stands at 9,143 branches and 21,049 ATMs across 4,101 cities / towns. A total of 51% of the Bank's branches are in semi-urban and rural areas. In addition, the Bank has 15,196 business correspondents, which are primarily manned by Common Service Centres (CSC).

About HDFC Bank

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