

HDFC Bank deploys Mobile ATM in Bengaluru

Bengaluru (Karnataka), May 25, 2021: HDFC Bank today deployed Mobile Automated Teller Machine (ATM) to assist customers during the restrictions in Bengaluru city. At restricted / sealed areas, the Mobile ATMs will eliminate the need for general public to move out of their locality to withdraw cash.

Bengaluru is the 25th city where the bank has deployed Mobile ATMs this year. So far, the Bank has deployed it in Mumbai, New Delhi, Allahabad, Coimbatore, Chandigarh, Chennai, Pune, Hyderabad, Bhubaneswar, Kolkata, and Ahmedabad, among others.

The locations for Mobile ATM deployment are being identified in consultation with local authorities in the city. All necessary precautions in terms of maintaining social distancing while queuing for the ATM and sanitization are being taken to ensure safety of staff and customers.

Customers can conduct over 15 types of transactions using the Mobile ATM, which will be operational at each location for a specific period. The Mobile ATM will cover 3-4 stops in a day.

"During this difficult time, we want to do our part to help everyone #Stay Home and #Stay Safe," said Mr Madhusudhan Hegde, Branch Banking Head, HDFC Bank. "Our Mobile ATM facility will help customers and the general public get access to cash and other banking services to meet their exigencies at their doorstep."

| Serial No | Type of services offered on ATMs |
|------------------|---|
| 1 | Cash withdrawal |
| 2 | Balance enquiry |
| 3 | Request for mini-statements |
| 4 | Changing ATM PIN |
| 5 | Generating ATM PIN through Green PIN |
| 6 | Making Credit Card payments |
| 7 | Instant Loans to Customers |
| 8 | Ordering Cheque book / account statement |
| 9 | Prepaid mobile recharge |
| 10 | Transferring funds between accounts linked to the same ATM / Debit Card |
| 11 | Paying Utility bills |
| 12 | Enquiring about cheque status |
| 13 | Requesting for IPIN (Netbanking PIN) |
| 14 | Registering for Mobile Banking |
| 15 | Updating the Mobile Number |



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| | |
|----|---------------------------|
| 16 | Card-less Cash Withdrawal |
|----|---------------------------|

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