

HDFC Bank deploys Mobile ATMs across 50 cities in India

- ***Customers can conduct over 15 transactions in a Mobile ATM***

Mumbai, June 01, 2021: In view of restrictions imposed in various parts of the country, HDFC Bank today announced the availability of Mobile Automated Teller Machines (ATMs) in 50 cities across India to assist customers during the lockdown. At restricted areas, the Mobile ATMs will eliminate the need for general public to move out of their locality to withdraw cash.

These mobile ATMs are currently active in cities Chennai, Mumbai, Delhi/Gurgaon, Vijaywada, Dehradun, Cuttack, Ludhiana, Lucknow, Bhubaneswar, Chandigarh, Thiruvananthapuram, Allahabad, Pune, Hyderabad, Ahmedabad, Trichy, Salem, Coimbatore, Hosur, Noida, Jeypore (Koraput), Bengaluru, Mysore, Jaipur, Panipat, Ambala, Jammu, Nashik, Rewari, Patna.

From the first week of June, the mobile ATMs will be made available in cities like Puducherry, Vizag, Rajahmundry, Madurai, Tirunelveli, Hyderabad, Cochin, Thane, Delhi, Jhajjar, Kanpur, Agra, Varanasi, Gorakhpur, Nagpur, Aligarh, Calicut, and Kolkata.

Customers can conduct over 15 types of transactions using the Mobile ATM, which will be operational at each location for a specific period. The Mobile ATM will cover 3-4 stops in a day.

All necessary precautions in terms of maintaining social distancing while queuing for the ATM and sanitization are being taken to ensure safety of staff and customers.

“We hope our mobile ATM will provide a great support for people who want to avail basic financial services without having to venture far from their neighbourhood,” said Mr. S Sampathkumar, Group Head – Liability Products, Third Party Products and Non-Resident Business at HDFC Bank. “During this difficult time, we want to do our part to help everyone #Stay Home and #Stay Safe as we stand together to curb the spread of COVID19. This service will also be of great help to all the healthcare workers, and other essential service providers who have been working tirelessly to combat the pandemic.”

Serial No	Type of services offered on ATMs
1	Cash withdrawal
2	Balance enquiry
3	Request for mini-statements
4	Changing ATM PIN
5	Generating ATM PIN through Green PIN



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6	Making Credit Card payments
7	Instant Loans to Customers
8	Ordering Cheque book / account statement
9	Prepaid mobile recharge
10	Transferring funds between accounts linked to the same ATM / Debit Card
11	Paying Utility bills
12	Enquiring about cheque status
13	Requesting for IPIN (Netbanking PIN)
14	Registering for Mobile Banking
15	Updating the Mobile Number
16	Card-less Cash Withdrawal

About HDFC BANK

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