## HDFC Bank Cautions Against Digital Arrests Business Standard 29.10.2024



## HDFC Bank cautions against digital arrest

A day after Prime Minister Narendra Modi warned citizens about "digital arrest", HDFC Bank issued an advisory urging its customers to stay vigilant and avoid falling victim to such fraudulent practices. The country's largest private sector bank has shared tips on how its customers can protect themselves from the emerging online fraud. It has asked its customers not to share sensitive information such as KYC details, bank details like user ID password, card details, CVV, OTPs or PIN number with anyone. The bank has suggested that in the event of a person becoming a victim of any online fraud, they should immediately report the unauthorised transactions to the bank in order to get the payment channel blocked, i.e. cards/UPI/net banking to safeguard against future losses.

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