

HDFC BANK LIMITED

CIN: L65920MH1994PLC080618

Sandoz House, Shivsagar Estate, Dr. Annie Besant Road, Worli, Mumbai 400 018. Website: https://www.hdfcbank.com, Tel.: 022- 6652 1000, Fax: 022- 2496 0739

AUDITED STANDALONE FINANCIAL RESULTS FOR THE QUARTER AND YEAR ENDED MARCH 31, 2021

(₹ in lac)

	•		Quarter ended			nded
		31.03.2021	31.12.2020	31.03.2020	31.03.2021	31.03.2020
	Particulars	Audited	Unaudited	Audited	Audited	Audited
		(Refer note 5)		(Refer note 5)		
1	Interest Earned (a)+(b)+(c)+(d)	3042359	3007970	2988506	12085823	11481265
	a) Interest / discount on advances / bills	2381163	2358069	2404458	9483454	9178788
	b) Income on investments	616633	583191	509070	2321427	2063332
l	c) Interest on balances with Reserve Bank of India and other inter bank funds	31487	55834	62902	234125	182893
- 1	d) Others	13076	10876	12076	46817	56252
- 1	Other Income	759391	744322	603257	2520489	2326082
	Total Income (1)+(2)	3801750	3752292	3591763	14606312	13807347
4	Interest Expended	1330344	1376209	1468100	5597866	5862640
5	Operating Expenses (i)+(ii)	918129	857481	827781	3272262	3069752
-	i) Employees cost	267885	263012	249826	1036479	952567
-	ii) Other operating expenses	650244	594469	577955	2235783	2117185
6	Total Expenditure (4)+(5) (excluding Provisions and	2248473	2233690	2295881	8870128	8932392
	Contingencies)					
7	Operating Profit before Provisions and Contingencies (3)-(6)	1553277	1518602	1295882	5736184	4874955
8	Provisions (other than tax) and Contingencies	469370	341413	378449	1570285	1214239
9	Exceptional Items	-	-	-	-	-
10	Profit / (Loss) from Ordinary Activities before tax (7)-(8)-(9)	1083907	1177189	917433	4165899	3660716
11	Tax Expense	265256	301360	224664	1054246	1034984
12	Net Profit / (Loss) from Ordinary Activities after tax (10)-(11)	818651	875829	692769	3111653	2625732
13	Extraordinary items (net of tax expense)	-	-	-	-	-
14	Net Profit / (Loss) for the period (12)-(13)	818651	875829	692769	3111653	2625732
	Paid up equity share capital (Face Value of ₹ 1/- each)	55128	55077	54833	55128	54833
16	Reserves excluding revaluation reserves				20316953	17043769
17	Analytical Ratios					
	(i) Percentage of shares held by Government of India	Nil	Nil	Nil	Nil	Nil
	(ii) Capital Adequacy Ratio	18.8%	18.9%	18.5%	18.8%	18.5%
	(iii) Earnings per share (EPS) (₹) (Face Value of ₹ 1/- each)					
- 1	(a) Basic EPS before & after extraordinary items (net of tax expense) - not annualized	14.9	15.9	12.6	56.6	48.0
- 1	(b) Diluted EPS before & after extraordinary items (net of tax expense) - not annualized	14.7	15.8	12.6	56.3	47.7
	(iv) NPA Ratios					
- 1	(a) Gross NPAs	1508600	882556	1264997	1508600	1264997
- 1	(b) Net NPAs	455482	101599	354236	455482	354236
- 1	(c) % of Gross NPAs to Gross Advances	1.32%	0.81%	1.26%	1.32%	1.26%
- 1	(d) % of Net NPAs to Net Advances	0.40%	0.09%	0.36%	0.40%	0.36%
- 1	(v) Return on assets (average) - not annualized	0.50%	0.55%	0.49%	1.97%	2.01%



Segment information in accordance with the Accounting Standard 17 - Segment Reporting of the operating segments of the Bank is as under:

(₹ in lac)

			Quarter ended			Year ended		
Particulars		31.03.2021	31.12.2020	31.03.2020	31.03.2021	31.03.2020		
Part	iculars	Audited	Unaudited	Audited	Audited	Audited		
		(Refer note 5)		(Refer note 5)				
1	Segment Revenue							
a)	Treasury	803574	820190	690738	3233767	2655844		
b)	Retail Banking	2761274	2781220	2821059	11021021	10799994		
c)	Wholesale Banking	1472812	1432996	1527601	5715430	6113445		
d)	Other Banking Operations	554367	553301	504799	1993753	1903341		
e)	Unallocated	3082	-	153	3082	219		
	Total	5595109	5587707	5544350	21967053	21472843		
	Less: Inter Segment Revenue	1793359	1835415	1952587	7360741	7665496		
	Income from Operations	3801750	3752292	3591763	14606312	13807347		
2	Segment Results							
a)	Treasury	243236	216936	108230	903050	346277		
b)	Retail Banking	419239	150718	266747	1057480	1294246		
c)	Wholesale Banking	446455	587538	381348	1743754	1412109		
d)	Other Banking Operations	11539	264281	202533	620714	778463		
e)	Unallocated	(36562)	(42284)	(41425)	(159099)	(170379)		
	Total Profit Before Tax	1083907	1177189	917433	4165899	3660716		
3	Segment Assets							
a)	Treasury	51964174	48454139	45724091	51964174	45724091		
b)	Retail Banking	52199722	49769712	48427074	52199722	48427074		
c)	Wholesale Banking	62873157	59703781	52056701	62873157	52056701		
d)	Other Banking Operations	6711608	6652394	6050057	6711608	6050057		
e)	Unallocated	938391	842758	793204	938391	793204		
	Total	174687052	165422784	153051127	174687052	153051127		
4	Segment Liabilities							
a)	Treasury	7627660	7682004	10201209	7627660	10201209		
b)	Retail Banking	109621782	105202071	90725810	109621782	90725810		
c)	Wholesale Banking	33811531	30117038	31762887	33811531	31762887		
d)	Other Banking Operations	585765	568514	503243	585765	503243		
e)	Unallocated	2668233	2338725	2759376	2668233	2759376		
	Total	154314971	145908352	135952525	154314971	135952525		
5	Capital Employed							
	(Segment Assets - Segment Liabilities)							
a)	Treasury	44336514	40772135	35522882	44336514	35522882		
b)	Retail Banking	(57422060)	(55432359)	(42298736)	(57422060)	(42298736)		
c)	Wholesale Banking	29061626	29586743	20293814	29061626	20293814		
d)	Other Banking Operations	6125843	6083880	5546814	6125843	5546814		
e)	Unallocated	(1729842)	(1495967)	(1966172)	(1729842)	(1966172)		
	Total	20372081	19514432	17098602	20372081	17098602		

Business Segments have been identified and reported taking into account the target customer profile, the nature of products and services, the differing risks and returns, the organisation structure, the internal business reporting system and the guidelines prescribed by the RBI.



Notes:

Other Assets

Total

1 Statement of Assets and Liabilities as at March 31, 2021 is given below:

(₹ in lac) As at As at Particulars 31.03.2021 31.03.2020 Audited Audited **CAPITAL AND LIABILITIES** Capital 55128 54833 20316953 17043769 Reserves and Surplus 133506022 114750231 Deposits Borrowings 14462854 13548733 Other Liabilities and Provisions
Total 7260216 6739440 174687052 153051127 ASSETS Cash and Balances with Reserve Bank of India 9734073 7220512 Balances with Banks and Money at Call and Short notice 2212966 1441360 39182666 Investments 44372829 Advances 113283663 99370288 Fixed Assets 443191 490932

2 Statement of Cash flow as at March 31, 2021 is given below:

(₹ in lac)

5393110

153051127

4592589

174687052

Year ended Year					
Particulars					
rai ilculai s	31.03.2021 Audited	31.03.2020			
Cash flows from / (used in) operating activities:	Addited	Audited			
Profit before income tax	4165899	3660716			
	4100035	0000710			
Adjustments for:	100044	110505			
Depreciation on fixed assets	130241	119585			
(Profit) / Loss on revaluation of investments	148532	70211			
Amortisation of premium on held to maturity investments	76547	50141			
(Profit) / loss on sale of fixed assets	(154)	832			
Provision / charge for non performing assets	1164997	935236			
Provision for standard assets and contingencies	426948	305158			
Dividend from subsidiaries	(48304)	(42372)			
	6064706	5099507			
Adjustments for:					
(Increase) / decrease in investments	(5254061)	(9992161)			
(Increase) / decrease in advances	(15092464)	(18364046)			
Increase / (decrease) in deposits	18755793	22436137			
(Increase) / decrease in other assets	1001828	(718012)			
Increase / (decrease) in other liabilities and provisions	(67565)	919400			
	5408237	(619175)			
Direct taxes paid (net of refunds)	(1258757)	(1049802)			
Net cash flow from / (used in) operating activities	4149480	(1668977)			
Cash flows used in investing activities:					
Purchase of fixed assets	(161738)	(154688)			
Proceeds from sale of fixed assets	1416	` 1824 [´]			
Dividend from subsidiaries	48304	42372			
Net cash flow used in investing activities	(112018)	(110492)			
Cash flows from / (used in) financing activities:					
Proceeds from issue of share capital, net of issue expenses	176010	184868			
Redemption of Tier II capital bonds	(110500)	104000			
Increase / (decrease) in other borrowings	(803621)	2754341			
Dividend paid during the period (including tax on dividend)	(003021)	(654030)			
Net cash flow from / (used in) financing activities	(738111)	2285179			
Effect of exchange fluctuation on translation reserve	(14184)	21399			
Net increase / (decrease) in cash and cash equivalents	3285167	527109			
Cash and cash equivalents as at April 1st	8661872	8134763			
Cash and cash equivalents as at the period end	11947039	8661872			



- 3 The above financial results have been approved by the Board of Directors at its meeting held on April 17, 2021. The financial results for the quarter and year ended March 31, 2021 have been subjected to an audit by the statutory auditors of the Bank. The report thereon is unmodified. The information presented above is extracted from the audited financial statements.
- 4 The Bank has consistently applied its significant accounting policies in the preparation of its quarterly financial results and its annual financial statements during the years ended March 31, 2021 and March 31, 2020.
- 5 The figures of the last quarter in each of the financial years are the balancing figures between audited figures in respect of the full financial year and the published year to date figures upto the end of the third quarter of the respective financial year.
- The Reserve Bank of India (RBI), vide notification dated December 4, 2020, stated that in view of the ongoing stress and heightened uncertainty on account of COVID-19, banks should continue to conserve capital to support the economy and absorb losses. The notification also stated that in order to further strengthen the banks' balance sheets, while at the same time support lending to the real economy, banks shall not make any dividend payment on equity shares from the profits pertaining to the financial year ended March 31, 2020. The Bank did not declare final dividend for the financial year ended March 31, 2020.
 - Given that the current "second wave" has significantly increased the number of COVID-19 cases in India and uncertainty remains, the Board of Directors of the Bank, at its meeting held on April 17, 2021, has considered it prudent to currently not propose dividend for the financial year ended March 31, 2021. The Board shall reassess the position based on any further guidelines from the RBI in this regard.
- 7 During the quarter and year ended March 31, 2021, the Bank allotted 51,19,550 and 2,94,90,022 equity shares respectively pursuant to the exercise of options under the approved employee stock option schemes.
- 8 Consequent to the outbreak of the COVID-19 pandemic, the Indian government announced a lockdown in March 2020. Subsequently, the national lockdown was lifted by the government, but regional lockdowns continue to be implemented in areas with a significant number of COVID-19 cases.
 - The impact of COVID-19, including changes in customer behaviour and pandemic fears, as well as restrictions on business and individual activities, has led to significant volatility in global and Indian financial markets and a significant decrease in global and local economic activities. The slowdown during the year led to a decrease in loan originations, the sale of third party products, the use of credit and debit cards by customers and the efficiency in collection efforts. This may lead to a rise in the number of customer defaults and consequently an increase in provisions thereagainst. The extent to which the COVID-19 pandemic, including the current "second wave" that has significantly increased the number of cases in India, will continue to impact the Bank's results will depend on ongoing as well as future developments, which are highly uncertain, including, among other things, any new information concerning the severity of the COVID-19 pandemic and any action to contain its spread or mitigate its impact whether government-mandated or elected by us.
- 9 In accordance with the COVID-19 Regulatory Packages announced by the RBI on March 27, 2020, April 17, 2020 and May 23, 2020, the Bank, in accordance with its board approved policy, offered a moratorium on the repayment of all instalments and / or interest, as applicable, due between March 1, 2020 and August 31, 2020 to all eligible borrowers classified as standard, even if overdue, as on February 29, 2020. In respect of such accounts that were granted moratorium, the asset classification remained standstill during the moratorium period.

The disclosures as required by RBI circular dated April 17, 2020 are given below:

Particulars	₹ in crore
Respective amounts in SMA/overdue categories, where the moratorium/deferment was extended, in terms of paragraph 2 and 3 of the	15,868.57
circular (as of February 29, 2020)	
Term Loan Instalments: ₹ 11,805.09 crore	
Cash Credit / Overdraft: ₹ 4,063.48 crore	
Respective amount where asset classification benefit is extended *	5,445.30
Term Loan Instalments: ₹ 3,918.08 crore	
Cash Credit / Overdraft: ₹ 1,527.22 crore	
Provisions made in terms of para 5 of the circular	620.00
Provisions adjusted against slippages in terms of paragraph 6 of the circular	-
Residual provisions as of March 31, 2021 in terms of paragraph 6 of the circular	620.00

^{*} as of March 31, 2021 in respect of such accounts.

10 Details of resolution plan implemented under the Resolution Framework for COVID-19-related Stress as per RBI circular dated August 6, 2020 are given below.

			•	t in crore except กเ	imper of accounts
	(A) Number of	(B) Exposure to	(C) Of (B),	(D) Additional	(E) Increase in
	accounts where	accounts	aggregate	funding	provisions on
	resolution plar	mentioned at (A)	amount of debt	sanctioned, if	account of the
Type of Borrower	has beer	before	that was	any, including	implementation
I I vpe of Borrower	implemented	implementation	converted into	between	of the resolution
	under this	of the plan	other securities	invocation of the	
	window			plan and	
				implementation	
Personal Loans	287,487	5,456.00	-	-	545.60
Corporate persons	1,453	444.74	-	-	44.47
Of which, MSMEs	64	27.08	-	-	2.71
Others	47,080	607.63	-	-	60.76
Total	336,020	6,508.37	-	-	650.83

11 The Honourable Supreme Court of India (Hon'ble SC), in a public interest litigation (Gajendra Sharma Vs. Union of India & Anr), vide an interim order dated September 03, 2020 ("Interim Order"), had directed banks that accounts which were not declared NPA till August 31, 2020 shall not be declared as NPA till further orders. Accordingly, the Bank did not classify any account which was not NPA as of August 31, 2020 as per the RBI IRAC norms, as NPA after August 31, 2020

If the Bank had classified borrower accounts as NPA after August 31, 2020, the Bank's proforma Gross NPA ratio and proforma Net NPA ratio at December 31, 2020 would have been 1.38% and 0.40% respectively. Pending disposal of the case, the Bank, as a matter of prudence, had made in respect of these accounts a contingent provision, which was included in 'Provisions (other than tax) and Contingencies'.

The interim order granted to not declare accounts as NPA stood vacated on March 23, 2021 vide the judgement of the Hon'ble SC in the matter of Small Scale Industrial Manufacturers Association vs. UOI & Ors. and other connected matters. In accordance with the instructions in paragraph 5 of the RBI circular dated April 07, 2021 issued in this connection, the Bank has continued with the asset classification of borrower accounts as per the extant RBI instructions / IRAC norms.

12 In accordance with the instructions in the aforesaid circular dated April 07, 2021, the Bank shall refund / adjust 'interest on interest' to all borrowers including those who had availed of working capital facilities during the moratorium period, irrespective of whether moratorium had been fully or partially availed, or not availed. Pursuant to these instructions, the methodology for calculation of the amount of such 'interest on interest' would be finalised by the Indian Banks Association (IBA) in consultation with other industry participants / bodies and is awaited as on the date of approval of these results. The Bank has however estimated the said amount and recognised a charge in its Profit and Loss Account for the year ended March 31, 2021.



- 13 Other income relates to income (including commission) from non-fund based banking activities, fees, earnings from foreign exchange and derivative transactions, profit and loss (including revaluation) from investments, dividends from subsidiaries and recoveries from accounts previously written off.
- Other operating expenses include commission paid to sales agents of $\stackrel{?}{\stackrel{?}{\sim}} 864.27$ crore (previous period: $\stackrel{?}{\stackrel{?}{\sim}} 856.17$ crore) and $\stackrel{?}{\stackrel{?}{\sim}} 2,611.72$ crore (previous year: $\stackrel{?}{\stackrel{?}{\sim}} 3,154.21$ crore) for the quarter and year ended March 31, 2021 respectively.
- 15 Figures of the previous periods have been regrouped / reclassified wherever necessary to conform to current period's classification.
- 16 ₹ 10 lac = ₹ 1 million ₹ 10 million = ₹ 1 crore

Place : Mumbai Date : April 17, 2021 Sashidhar Jagdishan Managing Director



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AUDITED CONSOLIDATED FINANCIAL RESULTS FOR THE QUARTER AND YEAR ENDED MARCH 31, 2021

(₹ in lac)

			Quarter ended		Year e	ended
	Particulars	31.03.2021	31.12.2020	31.03.2020	31.03.2021	31.03.2020
	Particulars	Audited (Refer note 5)	Unaudited	Audited (Refer note 5)	Audited	Audited
1	Interest Earned (a)+(b)+(c)+(d)	3260692	3185160	3179505	12855240	12218930
	a) Interest / discount on advances / bills	2589859	2530278	2591924	10229913	9907963
	b) Income on investments	618183	580793	507557	2321162	2057273
	c) Interest on balances with Reserve Bank of India and other inter bank funds	33169	58801	64128	241430	186877
	d) Others	19481	15288	15896	62735	66817
2	Other Income	830257	798713	649212	2733288	2487898
3	Total Income (1)+(2)	4090949	3983873	3828717	15588528	14706828
4	Interest Expended	1408324	1452268	1552857	5924759	6213743
5	Operating Expenses (i)+(ii)	980792	917980	886024	3500126	3303605
	i) Employees cost	357054	345628	337684	1367667	1292013
	ii) Other operating expenses	623738	572352	548340	2132459	2011592
6	Total Expenditure (4)+(5) (excluding Provisions and Contingencies)	2389116	2370248	2438881	9424885	9517348
7	Operating Profit before Provisions and Contingencies (3)-(6)	1701833	1613625	1389836	6163643	5189480
8	Provisions (Other than tax) and Contingencies	575260	432305	421650	1884029	1369994
9	Exceptional Items	-	-	-	-	-
10	Profit / (Loss) from ordinary activities before tax (7)-(8)-(9)	1126573	1181320	968186	4279614	3819486
11	Tax Expense	282140	305301	238515	1093937	1089859
12	Net Profit / (Loss) from Ordinary Activities after tax (10)-(11)	844433	876019	729671	3185677	2729627
13	Extraordinary items (net of tax expense)	-	-	-	-	-
14	Net Profit / (Loss) for the period (12)-(13)	844433	876019	729671	3185677	2729627
15	Less: Share of minority shareholders	1055	(914)	1649	2356	4231
16	Consolidated Net Profit / (Loss) for the period (14)-(15)	843378	876933	728022	3183321	2725396
17	Paid up equity share capital (Face Value of ₹ 1/- each)	55128	55077	54833	55128	54833
18	Reserves excluding revaluation reserves				20925890	17581038
19	Analytical Ratios					
	(i) Percentage of shares held by Government of India(ii) Earnings per share (EPS) (₹) (Face Value of ₹ 1/- each)	Nil	Nil	Nil	Nil	Nil
	(a) Basic EPS before & after extraordinary items (net of tax expense) - not annualized	15.3	15.9	13.3	57.9	49.8
	(b) Diluted EPS before & after extraordinary items (net of tax expense) - not annualized	15.2	15.8	13.2	57.6	49.5



Consolidated Segment information in accordance with the Accounting Standard 17 - Segment Reporting of the operating segments of the Bank is as under:

(₹ in lac)

						(₹ in lac	
			Quarter ended		Year ended		
Par	rticulars	31.03.2021	31.12.2020	31.03.2020	31.03.2021	31.03.2020	
	iloului o	Audited	Unaudited	Audited	Audited	Audited	
		(Refer note 5)		(Refer note 5)			
1	Segment Revenue						
a)	Treasury	803574	820190	690738	3233767	2655844	
b)	Retail Banking	2761274	2781220	2821059	11021021	10799994	
c)	Wholesale Banking	1472812	1432996	1527601	5715430	6113445	
ď)	Other Banking Operations	843566	784882	741753	2975969	2802822	
e)	• .	3082	_	153	3082	219	
,	Total	5884308	5819288	5781304	22949269	22372324	
	Less: Inter Segment Revenue	1793359	1835415	1952587	7360741	7665496	
	Income from Operations	4090949	3983873	3828717	15588528	14706828	
2							
a)	Treasury	243236	216936	108230	903050	346277	
b)	Retail Banking	419239	150718	266747	1057480	1294246	
c)	Wholesale Banking	446455	587538	381348	1743754	1412109	
ď)	Other Banking Operations	54205	268412	253286	734429	937233	
e)	Unallocated	(36562)	(42284)	(41425)	(159099)	(170379	
	Total Profit Before Tax and Minority Interest	1126573	1181320	968186	4279614	3819486	
3	Segment Assets						
a)	Treasury	51964174	48454139	45724091	51964174	45724091	
b)	Retail Banking	52199722	49769712	48427074	52199722	48427074	
c)	Wholesale Banking	62873157	59703781	52056701	62873157	52056701	
d)	Other Banking Operations	11975219	11899147	11081971	11975219	11081971	
e)	Unallocated	938391	842758	793204	938391	793204	
	Total	179950663	170669537	158083041	179950663	158083041	
4	Segment Liabilities						
a)	Treasury	7627660	7682004	10201209	7627660	10201209	
b)	Retail Banking	109621782	105202071	90725810	109621782	90725810	
c)	Wholesale Banking	33811531	30117038	31762887	33811531	31762887	
d)	Other Banking Operations	5177164	5169467	4940224	5177164	4940224	
e)	Unallocated	2668232	2338725	2759376	2668232	2759376	
	Total	158906369	150509305	140389506	158906369	140389506	
5	Capital Employed						
	(Segment Assets - Segment Liabilities)						
a)	Treasury	44336514	40772135	35522882	44336514	35522882	
b)	Retail Banking	(57422060)	(55432359)	(42298736)	(57422060)	(42298736	
c)	Wholesale Banking	29061626	29586743	20293814	29061626	20293814	
d)	Other Banking Operations	6798055	6729680	6141747	6798055	6141747	
e)	Unallocated	(1729841)	(1495967)	(1966172)	(1729841)	(1966172	
	Total	21044294	20160232	17693535	21044294	17693535	

Business Segments have been identified and reported taking into account the target customer profile, the nature of products and services, the differing risks and returns, the organisation structure, the internal business reporting system and the guidelines prescribed by the RBI.



Notes:

1 Consolidated Statement of Assets and Liabilities as at March 31, 2021 is given below:

(₹ in lac)

		(₹ in iac)
	As at	As at
Particulars	31.03.2021	31.03.2020
	Audited	Audited
CAPITAL AND LIABILITIES		
Capital	55128	54833
Reserves and Surplus	20925890	17581038
Minority Interest	63276	57664
Deposits	133372087	114620714
Borrowings	17769675	18683431
Other Liabilities and Provisions	7764607	7085361
Total	179950663	158083041
ASSETS		
Cash and balances with Reserve Bank of India	9737035	7221100
Balances with Banks and Money at Call and Short notice	2390216	1572910
Investments	43882311	38930495
Advances	118528352	104367088
Fixed Assets	509956	462685
Other Assets	4902793	5528763
Total	179950663	158083041

2 Consolidated Statement of Cash flow as at March 31, 2021 is given below:

<u> </u>		(₹ in lac)
	Year e	
Particulars	31.03.2021	31.03.2020
Cash flows from / (used in) operating activities:	Audited	Audited
, , ,		
Consolidated profit before income tax	4277258	3815255
Adjustment for:		
Depreciation on fixed assets	138501	127677
(Profit) / Loss on revaluation of investments	148532	7021
Amortisation of premium on held to maturity investments	76547	5014
(Profit) / loss on sale of fixed assets	29	819
Provision / charge for non performing assets	1392701	110657
Provision for standard assets and contingencies	528307	305743
	6561875	5476417
Adjustments for:		
(Increase) / decrease in investments	(5015664)	(10107010
(Increase) / decrease in advances	(15568107)	(18550036)
Increase / (decrease) in deposits	18751374	22370446
(Increase) / decrease in other assets	830768	(724976
Increase / (decrease) in other liabilities and provisions	(10455) 5549791	935987 (599172)
		•
Direct taxes paid (net of refunds)	(1302145)	(1087737)
Net cash flow from / (used in) operating activities	4247646	(1686909)
Cash flows used in investing activities:		
Purchase of fixed assets	(169615)	(163587
Proceeds from sale of fixed assets	1528	1895
Net cash flow used in investing activities	(168087)	(161692)
Cash flows from / (used in) financing activities:		
Increase in minority interest	5612	7485
Proceeds from issue of share capital, net of issue expenses	176010	184868
Proceeds from issue of Tier I and Tier II capital bonds	35650	74350
Redemption of Tier II capital bonds	(110500)	
Increase / (decrease) in other borrowings	(838907)	2835804
Dividend paid during the period (including tax on dividend)	-	(663059
Net cash flow from / (used in) financing activities	(732135)	2439448
Effect of exchange fluctuation on translation reserve	(14183)	21399
Net increase / (decrease) in cash and cash equivalents	3333241	612246
Cash and cash equivalents as at April 1st	8794010	8181764
Cash and cash equivalents as at the period end	12127251	879401



- 3 The above financial results represent the consolidated financial results for HDFC Bank Limited and its subsidiaries constituting the 'Group'. These financial results have been approved by the Board of Directors of the Bank at its meeting held on April 17, 2021. The financial results for the quarter and year ended March 31, 2021 have been subjected to an audit by the statutory auditors of the Bank. The report thereon is unmodified.
- 4 The Group has consistently applied its significant accounting policies in the preparation of its quarterly financial results and its annual financial statements during the years ended March 31, 2021 and March 31, 2020.
- 5 The figures of the last quarter in each of the financial years are the balancing figures between audited figures in respect of the full financial year and the published year to date figures upto the end of the third quarter of the respective financial year.
- 6 Consequent to the outbreak of the COVID-19 pandemic, the Indian government announced a lockdown in March 2020. Subsequently, the national lockdown was lifted by the government, but regional lockdowns continue to be implemented in areas with a significant number of COVID-19 cases. The impact of COVID-19, including changes in customer behaviour and pandemic fears, as well as restrictions on business and individual activities, has led to significant volatility in global and Indian financial markets and a significant decrease in global and local economic activities. The slowdown during the year led to a decrease in loan originations, the sale of third party products, the use of credit and debit cards by customers and the efficiency in collection efforts. This may lead to a rise in the number of customer defaults and consequently an increase in provisions thereagainst. The extent to which the COVID-19 pandemic, including the current "second wave" that has significantly increased the number of cases in India, will continue to impact the Group's results will depend on ongoing as well as future developments, which are highly uncertain, including, among other things, any new information concerning the severity of the COVID-19 pandemic and any action to contain its spread or mitigate its impact whether government-mandated or elected by us.
- In accordance with the COVID-19 Regulatory Packages announced by the RBI on March 27, 2020, April 17, 2020 and May 23, 2020, the Group, in accordance with its board approved policy, offered a moratorium on the repayment of all instalments and / or interest, as applicable, due between March 1, 2020 and August 31, 2020 to all eligible borrowers classified as standard, even if overdue, as on February 29, 2020. In respect of such accounts that were granted moratorium, the asset classification remained standstill during the moratorium period.
- The Honourable Supreme Court of India (Hon'ble SC), in a public interest litigation (Gajendra Sharma Vs. Union of India & Anr), vide an interim order dated September 03, 2020 ("Interim Order"), had directed that accounts which were not declared NPA till August 31, 2020 shall not be declared as NPA till further orders. Accordingly, the Group did not classify any account which was not NPA as of August 31, 2020 as per the RBI IRAC norms, as NPA after August 31, 2020.
 - The interim order granted to not declare accounts as NPA stood vacated on March 23, 2021 vide the judgement of the Hon'ble SC in the matter of Small Scale Industrial Manufacturers Association vs. UOI & Ors. and other connected matters. In accordance with the instructions in paragraph 5 of the RBI circular dated April 07, 2021 issued in this connection, the Group has continued with the asset classification of borrower accounts as per the extant RBI instructions / IRAC norms.
- 9 In accordance with the instructions in the aforesaid circular dated April 07, 2021, the Group shall refund / adjust 'interest on interest' to all borrowers including those who had availed of working capital facilities during the moratorium period, irrespective of whether moratorium had been fully or partially availed, or not availed. Pursuant to these instructions, the methodology for calculation of the amount of such 'interest on interest' would be finalised by the Indian Banks Association (IBA) in consultation with other industry participants / bodies and is awaited as on the date of approval of these results. The Group has however estimated the said amount and recognised a charge in its Profit and Loss Account for the year ended March 31, 2021.
- 10 In accordance with the RBI guidelines, banks are required to make consolidated Pillar 3 disclosures including leverage ratio and liquidity coverage ratio under the Basel III Framework. These disclosures are available on the Bank's website at the following link: http://www.hdfcbank.com/aboutus/basel_disclosures/ default.htm. The disclosures have not been subjected to audit or review by the statutory auditors.
- 11 Figures of the previous periods have been regrouped / reclassified wherever necessary to conform to current period's classification.
- 12 ₹ 10 lac = ₹ 1 million ₹ 10 million = ₹ 1 crore

Place : Mumbai Sashidhar Jagdishan
Date : April 17, 2021 Managing Director